
Turquoise Notice

19 April 2021



Update to TQ301 – Native Trading Gateway Specification

The purpose of this Turquoise Notice is to inform customers of a change to TQ301 – Native Trading Gateway, effective 19 April 2021.

The new version (Issue 3.10.2) has been issued to reflect the removal of Partition 4, as is detailed in the Document History section.

The impact includes that customers should no longer submit any Missed Message Request where App ID is 4 via the Native Recovery services. Any such request will be automatically rejected.

The updated Native specification can be found in the 'Turquoise Document Library' under 'Native Protocol':

[Turquoise Document Library | LSEG](#)

Relates to

Environment(s)

- Production

Venue(s)

- Turquoise Global Holdings Limited (TGHL)
- Turquoise Global Holdings Europe B.V (TGHE)

Additional Information

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Customers are reminded that Turquoise may broadcast test data from its Production environment at the weekends which should be discarded and not processed.