

Turquoise Global Holdings Limited (“TGHL”)
Turquoise Global Holdings Europe B.V. (“TGHE”)

Customer Dress Rehearsal Guide – Saturday 7
November 2020

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London

Stock Exchange Group

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1.0 Introduction

1.1 Purpose

The purpose of this document is to describe the Dress Rehearsal activities that will take place on **Saturday, 7 November 2020**.

The purpose of this Dress Rehearsal is to verify that all customers' applications can correctly access Turquoise UK and Turquoise Europe markets on the Millennium IT platform and that customers are able to perform trading activities and receive market data.

Successful participation to this dress rehearsal is mandatory for all firms.

1.2 Enquires

Please contact your Technical Account Manager or the Technical Account Management team if you have any questions about the customer dress rehearsal. The Technical Account Management team can be contacted at:

- Telephone: +44 (0) 20 7797 3939
- Email: londontam@lseg.com

2.0 Pre-Dress Rehearsal Activities

Before the dress rehearsal, customers are requested to have completed all appropriate steps where necessary:

- Complete and submit Turquoise Europe membership applications.
- Certification completion:
 - If client software changes are made, successful completion of full certification test is required.
- Request Turquoise Europe production technical configuration via Member Portal.
- Complete clearing set up by contacting the relevant CCP or GCM.
- Register participation with the Technical Account Management team by 16:00 on **Thursday, 5 November 2020**.
- Clients can request passwords to be reset to the default prior to the dress rehearsal by contacting the Market Access team at marketaccess@lseg.com.
- Required technical documentation is available on the Turquoise website at the following link:

<https://www.lseg.com/markets-products-and-services/our-markets/turquoise/information-centre/document-library>

3.0 Rehearsal Activities

Customers will need to connect using their production credentials used for both Turquoise UK and Turquoise Europe live environment.

During the test session customers are required to perform the following activities:

- Log on to all trading IDs for Turquoise UK and Turquoise Europe.
- Validate the trading functions of their proprietary and/or third party software applications. Firms should validate the following based on production functionality supported.
 - Enter/Modify/Cancel Orders
 - Perform Own Order Book Download
 - Perform Own Trades Book Download
 - Verify the correct message handling of the GTP market data feed

At the end of the test session, customers are required to verify the correct restore of their software applications back to the same production version.

All customers are required to send an email to londontam@lseg.com confirming success of the test activity.

All real time updates of the events during the dress rehearsal will be published via the following link:

<http://liveservice.lseg.com/wam>

4.0 Session Timetables

4.1 Trading Date

The trading date will be set to **Saturday 7 November 2020**.

4.2 Reference Data

The new Reference data files will be available on the day of the dress rehearsal under the “Brexid Customer Dress Rehearsal Reference Data File” section on our website:

<https://www.lseg.com/markets-products-and-services/our-markets/turquoise/information-centre/document-library>

4.3 Time Table

Time (UK time)	Description
12:30 onwards	Connectivity to Millennium Exchange Gateways and GTP unicast services.
13:00 – 14:30	Regular Trading
14:30	End of Day

The above timeline is the default schedule for **Saturday 7 November 2020**. Information will be provided to customers during the test via the Weekend Activity Monitor.

5.0 Customer Support

5.1 Customer Support Contacts

Support during the dress rehearsal will be available from 12:30 – 14:30.

5.3.1 Client Support

During the dress rehearsal, customers should contact the Client Support Team with any technical issues on the day.

- Telephone: +44 (0) 20 7797 1500
- Email: support@lseg.com

5.3.2 Technical Account Management

For functional queries and to provide testing sign off during the dress rehearsal, customers should contact their Technical Account Manager or the Technical Account Management team.

- Telephone: +44(0) 20 7797 3939
- Email: londontam@lseg.com

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