

Turquoise Global Holdings Limited (“TGHL”)
Turquoise Global Holdings Europe B.V. (“TGHE”)

Customer Dress Rehearsal Guide – Saturday 19
October 2019

Issue 1.0

15 October 2019



Contents

1.0	Introduction	4
1.1	Purpose	4
1.2	Enquires	4

2.0	Pre-Dress Rehearsal Activities	4
------------	---------------------------------------	----------

3.0	Rehearsal Activities	5
------------	-----------------------------	----------

4.0	Session Timetables	5
------------	---------------------------	----------

4.1	Trading Date	5
4.2	Reference Data	5
4.3	Time Table	6

5.0	Customer Support	6
------------	-------------------------	----------

5.1	Customer Support Contacts	6
-----	---------------------------	---

1.0 Introduction

1.1 Purpose

The purpose of this document is to describe the Dress Rehearsal activities that will take place on **19 October 2019**.

The purpose of this Dress Rehearsal is to verify that all customers' applications can correctly access Turquoise UK and Turquoise Europe markets on the Millennium IT platform and that customers are able to perform trading activities and receive market data. In addition, it is to verify that all customers' applications can correctly access the Millennium Exchange trading system after the latest functionality, Release 9.4, has been deployed.

Successful participation to this dress rehearsal is mandatory for all firms.

1.2 Enquires

Please contact your Technical Account Manager or the Technical Account Management team if you have any questions about the customer dress rehearsal. The Technical Account Management team can be contacted at:

- Telephone: +44 (0) 20 7797 3939
- Email: londontam@lseg.com

2.0 Pre-Dress Rehearsal Activities

Before the dress rehearsal, customers are requested to have completed all appropriate steps where necessary:

- Complete and submit Turquoise Europe membership applications.
- Certification completion:
 - If client software changes made, successful completion of full certification test required.
 - A mandatory certification test is required for all Native protocol applications
 - If no client software changes were made, self-certification with email confirmation to the Market Access team marketaccess@lseg.com required.
- Request Turquoise Europe production technical configuration via Member Portal.
- Complete clearing set up by contacting the relevant CCP or GCM.
- Register participation with the Technical Account Management team by 16:00 on **17 October 2019**.
- Clients can logon to the production environment ahead of the CDR to test connectivity or change passwords. Please contact the Market Access team to arrange this.

Required technical documentation is available on the Turquoise website at the following link:

<https://www.lseg.com/markets-products-and-services/our-markets/turquoise/information-centre/document-library>

3.0 Rehearsal Activities

Customers will need to connect using their production credentials used for both Turquoise UK and Turquoise Europe live environment.

During the test session customers are required to perform the following activities:

- Log on to all trading IDs for Turquoise UK and Turquoise Europe.
- Validate the trading functions of their proprietary and/or third party software applications. Firms should validate the following based on production functionality supported.
 - Enter/Modify/Cancel Orders
 - Perform Own Order Book Download
 - Perform Own Trades Book Download
 - Verify the correct message handling of the GTP market data feed

At the end of the test session, customers are required to verify the correct restore of their software applications back to the previous production version.

All customers are required to send an email to londontam@lseg.com confirming success of the test activity.

All real time updates of the events during the dress rehearsal will be published via the following link:

<http://liveservice.lseg.com/wam>

4.0 Session Timetables

4.1 Trading Date

The trading date will be set to **Saturday 19 October 2019**.

4.2 Reference Data

The new Reference data files will be available on the day of the dress rehearsal under the “Brexite Customer Dress Rehearsal Reference Data File” section on our website:

<https://www.lseg.com/markets-products-and-services/our-markets/turquoise/information-centre/document-library>

4.3 Time Table

Time (UK time)	Description
13:00 onwards	Connectivity to Millennium Exchange Gateways and GTP unicast services.
13:30 - 15:00	Regular Trading
15:00	End of Day

The above timeline is the default schedule for **Saturday 19 October 2019**. Information will be provided to customers during the test via the Weekend Activity Monitor.

5.0 Customer Support

5.1 Customer Support Contacts

Support during the dress rehearsal will be available from 13:00 – 15:00.

5.3.1 Client Support

During the dress rehearsal, customers should contact the Client Support Team with any technical issues on the day.

- Telephone: +44 (0) 20 7797 1500
- Email: support@lseg.com

5.3.2 Technical Account Management

For functional queries and to provide testing sign off during the dress rehearsal, customers should contact their Technical Account Manager or the Technical Account Management team.

- Telephone: +44(0) 20 7797 3939
- Email: londontam@lseg.com

Disclaimer

This service guide is being distributed by Turquoise Global Holdings Limited only to, and is directed only at (a) persons who have professional experience in matters relating to investments who fall within Article 19(1) of the FSMA 2000 (Financial Promotion) Order 2005 and (b) persons to whom it may otherwise lawfully be communicated (together “relevant persons”). Any investment or investment activity to which this document relates is available only to and will be engaged in only with, relevant persons. Any person who is not a relevant person should not act or rely on this service description or any of its contents.

Turquoise Global Holdings Limited is an authorised investment firm by the Financial Conduct Authority.

Turquoise Global Holdings Europe B.V. is an investment firm authorised and regulated by the Autoriteit Financiële Markten (AFM) of the Netherlands.

Turquoise Services Limited/Turquoise Trading Limited

10 Paternoster Square

London EC4M 7LS

T: +44 (0)20 7797 1000
