

Turquoise Notice

31 January 2022



Alternative Site Recovery Test Schedule – Saturday 5 February 2022

The purpose of this Turquoise Notice is to provide customers with further information about Alternative Site Recovery (ASR) Test for Turquoise (TGHL) and Turquoise Europe (TGHE), London Stock Exchange and TRADEcho scheduled for **Saturday 5 February 2022**. The test will include Group Ticker Plant (GTP) market data protocol.

All customers, including hosting (Colocation) connectivity customers, are expected to participate in this test as it provides the opportunity for assurance in Business Continuity management, for customers to familiarise themselves with ASR procedures of the respective markets and to confirm that their systems can connect to the Alternative Site.

Please confirm participation by emailing the Technical Account Management team at londontam@lseg.com by **Thursday 3 February 2022**.

Services Available

The following gateways will be tested in the ASR; Native Trading, FIX Trading, Post Trade, Drop Copy, Group Ticker Plant and SFTP/FTP.

Reference data files will not be generated for the ASR test. Participants are advised to use the reference data files which are generated for Monday's trading, which will be available from 18:00 on Friday from the FTP servers.

The ASR test is expected to follow the schedule described in the table below.

Time (GMT)	Description
07:30 onwards	Connectivity to all Turquoise gateways at PDC
08:00 – 08:30	All markets open: continuous trading and publication of market data.
08:30	Disaster invoked. All markets closed: continuous trading and publication of market data ceases. Access to Turquoise at PDC is disabled. Invocation of SDC begins.
11:00 onwards	Connectivity to selected Turquoise Millennium gateways at SDC. <i>Native Trading 05 and Native Trading 06 will not be available</i>
12:00 – 13:30	All markets open: continuous trading and publication of market data. Participants requested to submit orders for execution.

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13:30	All markets closed. Access to Turquoise at SDC is disabled and rollback to PDC begins.
15:30 onwards	TCP telnet availability of Turquoise Millennium gateways and UDP multicast heartbeats disseminated from PDC.

Please note that all times shown in the schedule above are indicative and are subject to change on the day. Confirmation of when the gateways will be available for participants to connect at SDC and any changes to the schedule, including intraday reference data actions, will be posted on the Weekend Activity Monitor.

Weekend Activity Monitor

Customers will be informed of the day's progress, via the weekend activity monitor, which can be accessed at the link below:

<http://liveservice.lseg.com/wam>

Sign Off

Participants should provide sign off via email on the test day once testing is complete and they are successfully functioning at PDC and SDC. At the end of the test session, customers are required to ensure that their software applications are restored back for the next business day.

ASR Contact Details

The following teams are available for contact on the test day:

Client Support (available from 07:30 – 13:30 GMT)

Email: support@lseg.com

Tel: +44 (0)207 797 1500

Technical Account Management (available from 07:30 – 13:30 GMT)

Email: londontam@lseg.com

Tel: +44 (0)207 797 3939

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Relates to

Environment(s)

- Production

Venue(s)

- Turquoise Global Holdings Limited (Turquoise, TGHL)
- Turquoise Global Holdings Europe B.V (Turquoise Europe, TGHE)

Additional Information

Contact Details

London TAM
londontam@lseg.com

Customers are reminded that Turquoise may broadcast test data from its Production environment at the weekends which should be discarded and not processed.