

# LSEG certification FAQs

## Q1: Why take an LSEG Certification?

Our certifications are designed to give our customers the ability to gain foundational knowledge of our products. Using the certification, customers and academic students can prove their knowledge by completing an online test.

## Q2: Who can get certified?

Certifications are available to users and non users of our solutions, however those benefiting most from our certifications are those who have access to the product.

## Q3: Which products are covered in the programme?

LSEG Workspace, Eikon and Datastream.

## Q4: What learning is covered in the program?

The certifications are designed for customers wanting to learn the basics, so relevant to any user of the product.

## Q5: What preparation should I do for the certification?

To achieve the best results we recommend you view the suggested on-demand videos. These are a mix of video and e-learning and are available within the Learning Centre.

## Q6: How do I register for an LSEG Certification?

Once you have viewed within the Learning Centre, you can proceed to taking the exam

## Q7: What is the structure of the certification test?

The test is a Web-based format that consists of 30 multiple choice questions. You have 60 minutes to complete the 30 questions. You are able to use your product during the test. Once you have completed the test, you will receive your results instantly via email. If you are unsuccessful on your first attempt, you are permitted to have one further attempt.

## Q8: Can I use my product during the test?

Yes, it is recommended that you use your product during the test.