

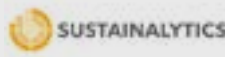







# External ratings

Our sustainability practices are assessed by a variety of third-party rating agencies. These assessments help investors to understand our sustainability risks and performance. They also help us to enhance and continually improve our approach.

	Overall score	A-	2020: A- 2019: A- Scale: A to D-
	Overall score	AA	2020: AA 2019: AA Scale: AAA to CCC
	Ranking	16.4	2020: 16.9 2019: 18.2 Scale: 0-100, with 0 being the best
	Risk rating	Low Risk	2020: Low Risk 2019: Low Risk Ranking: against Diversified Financials
	Overall score	4.6/5	2020: 4.6/5 2019: 4.5/5 Scale: 0-5, with 5 being the best possible score

	Total sustainability company score	59 (92 <sup>nd</sup> percentile)	2020: 61 (89th percentile) 2019: 61 (86th percentile) Scale: 0-100, with 100 being best
	Overall score	C	2020: C 2019: C Scale: A+ to D-
	Overall score	47	2020: 47 2019: 47 Rating: 0-100 where 100 is best
	Overall score	A-	2020: A- 2019: B+