

SERVICE ANNOUNCEMENT NOTICE

002/01102026

LSEG Member Portal Enhancements

The purpose of this service announcement is to advise customers that a new version of the LSEG Member Portal will be available in Production from **Monday 5 October 2026**.

The Member Portal is a secure online communication tool for member firms to manage their membership profiles, technical configurations and related workflows for production trading systems. The new version introduces a number of enhancements designed to improve usability, security, and administration. Key information for member firms is outlined below.

Access to LSEG Member Portal

The new Member Portal introduces multi factor authentication (MFA) for users to ensure secure access using LSEG Identity which is already in use for other London Stock Exchange services:

- Registered Member Portal users who are **not** already set-up on LSEG Identity should have received an activation email containing a personalised link inviting them to activate their account and set a new password. Guidance on how to complete the activation can be found in the *LSEG Identity Activation Guide for Member Portal* available in Member Portal forms section of the [Equities Trading Resources](#) website. The Activation Link in the email will **expire after seven days** – if a user needs a new Activation Link, please send a request via email to membership@lseg.com.
- Registered Member Portal users who are already set-up with LSEG Identity for other London Stock Exchange services (e.g. Sponsored Access or TRADEcho portals) will be able to use their existing LSEG Identity username and password to access Member Portal from 5 October 2026. Existing LSEG Identity users whose passwords have expired, should have received an email with a link to reset their password.

The URL for accessing the Member Portal will remain unchanged: <https://memberportal.lseg.com>

Venue Management & User Set-up

The new Member Portal provides integrated venue management for London Stock Exchange, Turquoise and Turquoise Europe trading venues, removing the need to navigate separate logical portals. Member firm Super Users will also be able to manage the addition and removal of Super Users for their company in a single consolidated Portal Users area.

To enhance security, Company User accounts that have not logged into the Member Portal since 1 January 2024 will be automatically deactivated on 5 October 2026. Super Users will be able to reinstate access for any deactivated Company Users if required following the migration.

LSE Clearing & Settlement Static Data

The new Member Portal operates an updated workflow for member firm clearing and settlement arrangements, with enhancements for Post Trade Providers (General Clearing Members and Settlement Agents) and Central Counterparty users to support a fully digital workflow for London Stock Exchange static data changes.

For any queries about this Service Announcement, please contact the Membership Team on +44(0)20 7797 1900/ membership@lseg.com or your Technical Account Manager.



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LSEG Member Portal Enhancements

Relates to

Exchange(s)

- London Stock Exchange

Environment(s)

- Production

Type

- Functional Release

Product(s)

- Member Portal

Additional Information

If you have any queries, please contact your Technical Account Manager on +44(0)20 7797 3939 or londontam@lseg.com. An archive of previously issued service announcements is available in the technical library section of London Stock Exchange's Internet site <http://www.londonstockexchange.com/techlib>

Customers are reminded that London Stock Exchange may broadcast test data from its Production environment at the weekends which should be discarded and not processed.

Customers are reminded that London Stock Exchange may extend or re-enter the Post Close session for instruments or segments in order to perform necessary end of day activities.



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