

LSEG Customer Consulting: Data & Feeds

Offering valuable knowledge and tools that drive better market data availability, power performance, and improve cost-effectiveness

Overview

LSEG Customer Consulting is a global in-house team of business and technical consultants, engineers and project managers who are on hand to help you maximise the value of LSEG products and services. Our services enable you to unlock the power of seamless workflow integration and reduce tedious implementation timelines and skyrocketing costs. With our tailored solutions you can, streamline your journey from subscription to adoption, ensuring effortless efficiency every step of the way.

Key features

- Gain expert insights into our products and content sets, while receiving on-hand support for all your data-related queries and implementation needs.
- Direct access to a team of data consultants, giving you expert assistance with LSEG Data & Analytics' product offerings, symbology, and data content enquiries, enabling you to fully maximise the value of LSEG's solutions. We provide a single point of contact for all data-related queries throughout the project, so you're always talking to the same person.
- Dedicated partner in building analytics, reports and templates that will match your processes and workflows.
- Benefit from our experienced market data system design experts, providing guidance on network connectivity, infrastructure, third party platforms and security requirements, complete with thorough testing for peace of mind.
- Get extended direct access during development and reduce your development cycle, enabling you to save time and increase efficiency.



Benefits

LSEG delivers market-leading data, from real-time, times series and reference data to company, fund, sentiment and news content. Benefit from on-demand delivery of our universe of over 100 million active and retired securities with multiple, flexible connectivity options to interface with your platform. Access the most up-to-date market information, including news and quotes, as well as key content sets and analytics. Data is delivered directly to your internal or customer applications, websites and portals. Data delivery platform APIs bring cloud-enabled access to a vast range of data sets, from company data inclusive of fundamentals, events and ESG, to other exclusive content like Reuters News and Lipper Funds data.

Use cases

LSEG Customer Consulting: Pricing and Reference Data Services

Today, it's all about the data, and new use cases are constantly emerging for pricing and reference data. As part of digital transformation, firms are seeking to automate processes across the trade lifecycle. New regulatory requirements are emerging all the time. And artificial intelligence and machine learning programmes often use this data to boost alpha. So, firms turn to our Pricing and Reference Data, which is the broadest and deepest data set in the industry covering more than 80 million active and matured financial instruments globally and evaluated pricing for over 2.8 million fixed income securities, derivatives and bank loans.

However, we understand transformation journeys like this can be daunting, time consuming and costly. That's why we created LSEG Customer Consulting, so you get expert and tailored guidance throughout the project - from ideation all the way through to implementation.

Our tailored solution encompasses the entire DataScope suite, Data and Workflow Implementation and Advanced Solution Kit Adaptor Implementation Services. Furthermore, we stay ahead of the latest market trends around data, and partner with the world's leading technology and cloud providers to help you leverage LSEG data and develop innovative solutions that meet your goals. So, no matter how complex your project, we're on hand to give you personalised and tailored support to get your project across the finish line.

LSEG Customer Consulting: Real-Time

Whether you need speed, volume, distribution or managed services, our Real-Time market data solutions enable you to tailor your options, connecting you to the right data – when and where you want. With data access that matches workflow requirements across the front, middle and back office, you can pick your ideal update frequency, from low latency to consolidated historical market data dating back to 1996, with 45+ petabytes of historical data and 20+ petabytes of PCAP data.

LSEG Customer Consulting, our highly specialised group of experts, will support you on your real-time market data journey. Whether you need assistance with development, infrastructure design & configuration or the cloud, our team can help identify requirements, advise on best practices, and can also provide consulting and managed services. From low latency, consolidated or historical data to managed services, APIs or system design, LSEG Customer Consulting will help you make the most of our Real-Time market data solutions.

Find out more about [LSEG Customer Consulting](#)