

Global Help Desk Numbers for Accounts Payable, MyExpenses and ARIBA

COUNTRY	HELP DESK PHONE NUMBER	Query Submission Via Supplier Portal
AMERICAS		
United States of America	+1 877 518 2761	https://www.refinitiv.com/en/supplier-portal/faq
Canada	+1 877 835 7103	https://www.refinitiv.com/en/supplier-portal/faq
LATAM	Speed dial: *PHUB (from your desk phone) (506) 2277-9684	For LATAM AP: APinquiries.latam@refinitiv.com
EUROPE/MIDDLE EAST/AFRICA		
Africa(All African Nations)	+357 22 469661	https://www.refinitiv.com/en/supplier-portal/faq
Austria	+43 15 311 2400	https://www.refinitiv.com/en/supplier-portal/faq
Belgium	+32 2 287 6747	https://www.refinitiv.com/en/supplier-portal/faq
Central and Eastern Europe*	+357 22 469661	https://www.refinitiv.com/en/supplier-portal/faq
Denmark	+45 33 969691	https://www.refinitiv.com/en/supplier-portal/faq
EMNA	+357 22 469661	https://www.refinitiv.com/en/supplier-portal/faq
Finland	+358 9 680 503 35	https://www.refinitiv.com/en/supplier-portal/faq
France	+1 5334 0148 or +1 5334 0178 (from within France)	https://www.refinitiv.com/en/supplier-portal/faq
Germany	+49 69 7565 1414	https://www.refinitiv.com/en/supplier-portal/faq
Greece	+357 22 469661	https://www.refinitiv.com/en/supplier-portal/faq
Gulf	+357 22 469661	https://www.refinitiv.com/en/supplier-portal/faq
Israel	+357 22 469661	https://www.refinitiv.com/en/supplier-portal/faq
Italy	+39 02 66129558	https://www.refinitiv.com/en/supplier-portal/faq
Luxembourg	+352 475151 823	https://www.refinitiv.com/en/supplier-portal/faq
Netherlands	+31 20 799 8233	https://www.refinitiv.com/en/supplier-portal/faq
Norway	+47 22 93 69 03	https://www.refinitiv.com/en/supplier-portal/faq
Portugal	+35 12 13509231	https://www.refinitiv.com/en/supplier-portal/faq
Spain	+34 91 5851013	https://www.refinitiv.com/en/supplier-portal/faq
Switzerland	+058 306 2400	https://www.refinitiv.com/en/supplier-portal/faq
Sweden	+46 8 700 1215	https://www.refinitiv.com/en/supplier-portal/faq
Turkey	+357 22 469661	https://www.refinitiv.com/en/supplier-portal/faq
UK & Ireland	+44 207 542 7777	https://www.refinitiv.com/en/supplier-portal/faq

COUNTRY	HELP DESK PHONE NUMBER	CONTACT E-MAIL ID
ASIA PACIFIC		
Australia	(800 1318 4700) (within Australia & outside Australia)	https://www.refinitiv.com/en/supplier-portal/faq
China	(+00 800 1318 4700) +86 411 8366 6574	https://www.refinitiv.com/en/supplier-portal/faq
Hong Kong	+001 800 1318 4700	https://www.refinitiv.com/en/supplier-portal/faq
India	(+000 117#) wait for the prompt then dial 1866 8411766	https://www.refinitiv.com/en/supplier-portal/faq
Indonesia	(+001 803 441 462)	https://www.refinitiv.com/en/supplier-portal/faq
Japan	(+00 800 1318 4700) (+ 81 3 6441 1422 or +86 411 8366 6573)	https://www.refinitiv.com/en/supplier-portal/faq
Malaysia	+00 800 1318 4700	https://www.refinitiv.com/en/supplier-portal/faq
New Zealand	+00 800 1318 4700	https://www.refinitiv.com/en/supplier-portal/faq
Philippines	+00 800 1318 4700	https://www.refinitiv.com/en/supplier-portal/faq
Singapore	+00 1800 318 4700	https://www.refinitiv.com/en/supplier-portal/faq
South Korea	+00 1800 318 4700	https://www.refinitiv.com/en/supplier-portal/faq
Taiwan	(+00 1800 318 4700) (+86 411 8366 6574)	https://www.refinitiv.com/en/supplier-portal/faq
Thailand	+001 800 1318 4700	https://www.refinitiv.com/en/supplier-portal/faq

Note:

***Central & East Europe:** Poland, Hungary, Slovakia, Czech Republic, Moldova, Bosnia, Albania, Romania, Croatia

****EMNA:** Lebanon, Egypt, Jordan, Morocco, Tunisia, Malta, Cyprus, Algeria, Iraq, Libya and Sudan

*****Gulf:** UAE, Saudi Arabia, Kuwait, Bahrain, Oman, Yemen, Iran and Qatar