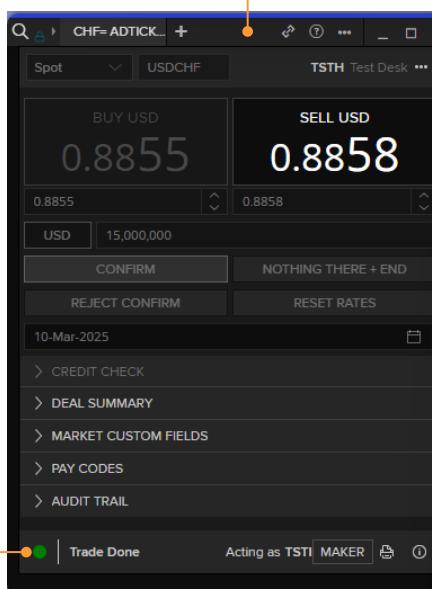


Advanced Dealing (AD)

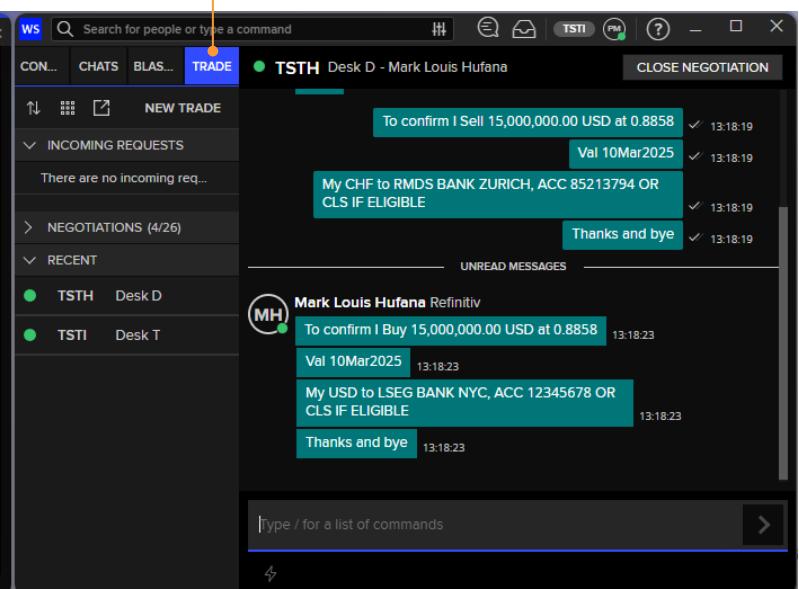
Quick Start Guide

Advanced Dealing (ADTICKET) uses Workspace Messenger to bring together dealing communities through its collaborative trading workflow. It enables FX and commodities traders to clearly differentiate between informal messages and trading-related communications. Together with Advanced Dealing Blotter (ADBLOTTER) and Advanced Dealing Customer Admin (CUST-AD-ADMIN), you can find, view, and export trades and manage your desk payment instructions.

Trade ticket View and update the details of trades in a separate window



LSEG Messenger Make or take trade requests with other desks on the Trade tab



Connection status indicator

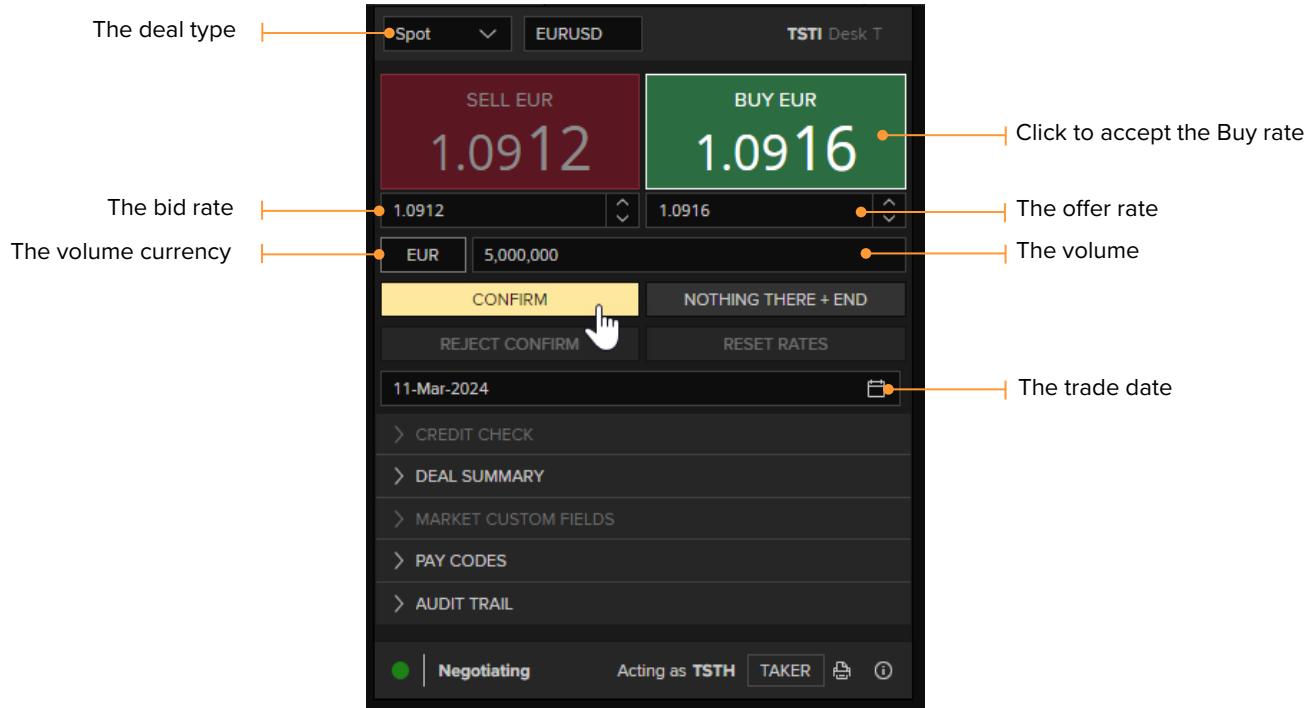
Trade Blotter Find trades by deal types, filter by desks, and select predefined and custom layouts

Transaction ID	Transaction Date	My User ID	Counterparty Desk Name	Counterparty Desk ID	Their User ID	Deal Type	Currency	Tenor
EU0238549	2025-03-06	PeterM.Trading...	Desk T	TSTI	PeterM.TradingE...	Repo - Near	UGX	3W
EU0238527	2025-03-06	PeterM.Trading...	Desk D	TSTH	PeterM.TradingE...	Repo - Far	UGX	2W
EU0238527	2025-03-06	PeterM.Trading...	Desk T	TSTI	PeterM.TradingE...	Repo - Far	UGX	2W
EU0238527	2025-03-06	PeterM.Trading...	Desk D	TSTH	PeterM.TradingE...	Repo - Near	UGX	2W
EU0238527	2025-03-06	PeterM.Trading...	Desk T	TSTI	PeterM.TradingE...	Repo - Near	UGX	2W
EU0238520	2025-03-06	PeterM.Trading...	Desk D	TSTH	PeterM.TradingE...	Repo - Far	UGX	1W
EU0238520	2025-03-06	PeterM.Trading...	Desk T	TSTI	PeterM.TradingE...	Repo - Far	UGX	1W
EU0238520	2025-03-06	PeterM.Trading...	Desk D	TSTH	PeterM.TradingE...	Repo - Near	UGX	1W

Connection status indicator

Performing trade negotiations

You can use the Trade tab in the Messenger app to initiate trade negotiations with counterparties. Alternatively, you can launch a new trade from within a ticket.

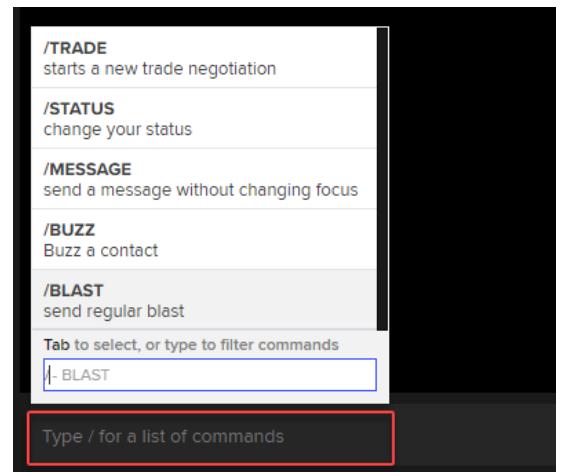


ADTICKET supports trade negotiations for FX spot, forwards, options, NDFs, swaps, NDSs, deposits, precious metals (gold, silver, platinum, and palladium), and banknotes.

Use Slash commands

Slash commands can be entered in the chat window prompt and are activated either by pressing **Tab** on the keyboard or clicking the command. They can be used together with the buttons on the user interface. The following Slash commands are available:

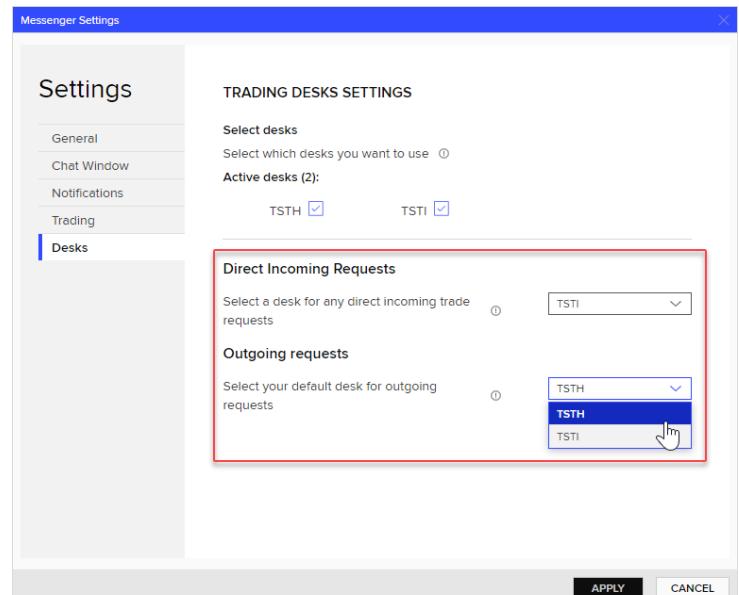
- **/TRADE** - Starts a new trade with a counterparty.
- **/PICK UP** - Accepts an incoming call from a counterparty
- **/BUZZ** - Sends a message and sound to the counterparty as a prompt
- **/CONFIRM** - Confirms the current trade
- **/NOTHING THERE + END** - Sends the message "nothing there thanks and bye" to the counterparty and ends the negotiation
- **/REJECT CONFIRM** - Rejects the counterparty's confirmation request
- **/RESET RATES** - Blanks the rates in the trade ticket
- **/END** - Closes the negotiation
- **/STATUS** - Sets your status in Workspace Messenger, such as Available, Busy, and Away



Select multiple desks

In Advanced Dealing, each user belongs to at least one desk for the purpose of making and receiving trade requests. You can belong to multiple desks and can monitor, pick up, and make trade requests from all those desks in a single log-in session.

1. Select the **Messenger** icon on the toolbar in Workspace desktop.
2. Click your user icon in Messenger and select **Settings** from the menu.
3. Select **Desks**.
4. To deactivate a desk, clear its checkbox. To activate a desk, select its check box. If you clear a desk that is selected for incoming or outgoing requests, you need to choose another desk as the default.
5. To set a desk as the default for incoming or outgoing requests, click the dropdown list for each and select the one you want.
6. Click **Apply**.



Call your own desk

You can call your own desk if you want to test or try out trades before sending them to counterparties. Note that payment instructions are not available when doing this – only when negotiating with a desk other than your own.

Pick up incoming trade requests

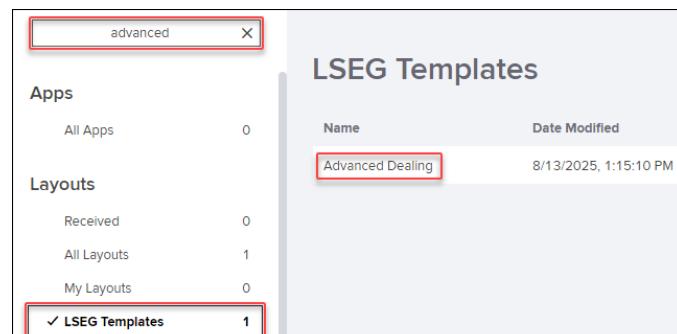
Counterparties can initiate trade negotiations with you through the Trade tab. Requests from others are displayed in the Incoming Requests section, flashing, in yellow.

Click the request in the Incoming Requests section. Alternatively, click in the command line, enter **/PICKUP**, and press **Tab** or click the command.



Use layouts and tile sets

To create your preferred user experience, you can use Workspace layouts or tile sets to group and arrange the Advanced Dealing apps. You can access the predefined layout and tile set from My Files. These include both AD Ticket and AD Blotter, as well as other related apps. Optionally, you can change the layout or tile set by adding and rearranging panels and then save it as your own version.



1. Click the **WS** menu.
2. Select **My Files**. Alternatively, press **ALT+F**.
3. Select **LSEG Templates** in either the Layouts or Tile Sets sections.
4. Double-click the Advanced Dealing template to open it.

Managing desks with the Customer Admin app

With the Customer Admin app, you can manage the desks in Advanced Dealing by changing their availability, managing payment instructions, and configuring confirmation messages.

Desk availability

Desks used in Advanced Dealing can be set as either online or offline. When offline, you cannot send trades to or from that desk.

Payment instructions

Desk payment instructions are required for trades in the Advanced Dealing app. You can create instructions, modify them, remove them, and import or export them in bulk.

Name	Desk Description	STP Alias	Actions
TSTH	Desk D	TSTH	
TSTI	Desk T	TSTI	
TSTK	Desk for commodities	TSTK	
TSTM	Desk for commodities	TSTM	

Although you can have multiple payment instructions for each currency, one must be configured as the default. If required, you can modify an instruction and set it as the new default.

You can import payment instructions into the app from a CSV file, as well as export them to a CSV file.

Manage Payment Instructions

DESK

Desk Name: TSTH
Ultimate Parent Org Name: Refinitiv Holdings Limited
Ultimate Parent Org ID: SL1-18RNYH9

PAYMENT INSTRUCTIONS

+ ADD A NEW PAYMENT INSTRUCTION

IMPORT EXPORT

CURRENT PAYMENT INSTRUCTIONS

- CHF
 - CHF Secondary Payment Instruction
 - CHF Default Payment Instruction **DEFAULT**
- MXN
 - MXN Default Payment Instruction **DEFAULT**
- CLP
- ZAR

CLOSE

Add new payment

Import and export instructions

Edit the details of an existing currency

Delete a currency

Using the Trade Blotter

The Advanced Dealing Blotter (ADBLOTTER) app enables you to find, view, and export completed trades. You can choose a period, select a particular deal type, filter for your own trades, and sort results by columns. In addition, you can use the filters to find trades that match your defined criteria and then export them to Excel or print them.

Select a predefined or custom layout

Save a custom layout and set the default

Select the deal types

Choose a transaction period

Download selected trades to Excel

Double-click a trade to view its details

Click to view all trades or just your own

Print trade tickets

You can print the trade ticket, either as a physical copy or as a PDF document, from the Trade Blotter. The print options include the ticket details, the conversation log, and the audit trail. To do this, you need to configure printer settings in the Workspace Configuration Manager.

1. Select the **Help (?)** icon in Workspace Desktop and select **Configuration Manager**.
2. Click **Printer** in the left-hand panel.
3. Select your default printer in the right-hand panel.
4. Click **Apply**. You need to restart Workspace to apply the change.

REFINITIV® ADVANCED DEALING

Deal Ticket: FX Spot

Transaction ID: EU0237916
Transaction Date: 05-Mar-2025
Executed By: TSTH
Counterparty Desk Name: TSTH
Conversation ID: Iseg-trade:5DPdpcMzKdBw5JROWpACyt

DEAL SUMMARY

TSTH BUYS EUR 1000000.00 at 1.0680 Value Date 2025-03-07, Contra Amount USD 1068000.00

ORDER SUMMARY

Deal Type	Amount CCY	Trade Amount	Direction	Contra CCY
SPOT	EUR	1000000.00	BUY	USD
Contra Amount	Trade Rate	Tenor	Value Date	
1068000.00	1.0680	SPOT	2025-03-07	

Help and support

LSEG Workspace also has extensive in-product help for the Advanced Dealing, Trade Blotter, and Customer Admin apps.

The screenshot shows the 'Help & Support' application window. At the top, there is a search bar with the text 'ADTICKET request' and a red box highlighting it. Below the search bar, the text '2 results' is displayed. Two articles are listed in a grid format:

- Picking up an incoming trade request in Advanced Dealing** (ADTICKET): A brief description of how Advanced Dealing (ADTICKET) uses LSEG Messenger for trade requests.
- Configuring multi-desk settings in Advanced Dealing** (ADTICKET): A brief description of configuring multi-desk settings in Advanced Dealing (ADTICKET).

At the bottom of the window, there is a navigation bar with icons for Home, Search, Contact, and Learn.

1. Select the **Help (?)** icon in the top right corner of your screen or press **F1**.
2. Select **Get Help & Support** from the list. The Help Welcome screen displays in a popup window.
3. Click the search field, type **ADTICKET**, and press **Tab**. This creates an ADTICKET filter.
4. Type keywords in the search field and press **Enter**. The results list displays the relevant help articles.
5. Click an article to read it.

Get more help

To open the Help & Support app in Workspace, press **F1** or select the **Help** icon and select **Get Help & Support**. You can contact us directly through the Help & Support app via the **Contact Us** section. Find additional learning opportunities with the [LSEG Academy: Learning Catalogue | LSEG](#).

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