LSEG Workspace | Teams

Release Notes

Pilot release version

LSEG Workspace for Teams version 1.19 includes all enhancements and fixes introduced for all the Teams features and Open Directory. This document summarises these changes.

Release schedule

General release   7 February 2026

Release summary

The table below lists the improvements made and issues resolved in this release:

New features	Fixes
Teams	
• Support for new command to provide Reflexivity data.	• Suggestion does not display for Company 360 card. • Render images on News command. • Cannot add people to My favourites.
Open Directory	
	• Occasionally unable to add people to My favorites. • After reloading the app, contacts that were removed previously can reappear. • The newly created account is displaying with company name Refinitiv instead of London Stock Exchange Group.

Version History

This table provides a summary of features and fixes that were introduced in previous releases of LSEG Workspace for Teams:

Ver.	Release	App	Features	Fixes
1.18	10 Jan 2025	Teams	• Enhanced the sharing experience by automatically sharing data to the previous group chat when the participant list remains unchanged. • Enhanced the accuracy of Natural Language access for both Global Markets and Company 360 data cards. • Improved prompt and search result to return only top hits. • Improved search accuracy. • Improved error message when the app cannot find an instrument.	• Corrected title on Quote adaptive card. • Added missing volume column in price history card. • Added data permission for commodity cards. • Updated missing company logo in private company card.
		Open Directory	• Updated Get All People to return most recently added users. • Improved app loading performance. • Update all references to the company name from Refinitiv to London Stock Exchange Group.	

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Ver.	Release	App	Features	Fixes
1.17	22 Nov 2025	Teams	• Allowed to share from Workspace to group or one-on-one Teams chats. • Improved token management workflow.	• Power BI: "Open in Teams" option not displayed. • Prevented sharing to some users blocked by configuration. • White screen with 502 Bad Gateway error. • Badge does not display for some messages. • Sign-In Adaptive Card appears truncated.
		Open Directory	• Improved application loading times.	
1.16	08 Nov 2025	Teams	• Update error message to be more friendly. • Improved access management. • Update app in description and app source.	• Duplicate sign-in card when logged in with multiple devices. • Suggested Tradefeedr prompt does not work in Copilot. • TFTCA card is not visible sometimes in Copilot.
		Open Directory	• n/a	
1.15	25 Oct 2025	Teams	• LSEG Workspace for Teams is now officially released and no longer labelled as beta. • You can now access the Home tab directly from your mobile device. • Users will now see suggestions for the Tradefeedr command in the Chat tab, including sample list formats and RFS trade summaries, making it easier to discover and use supported commands. • The FX command has been deprecated due to the retirement of the FX card.	• Commodities RIC codes could not be searched for through Message Extension. This applies to Pricing Spots and Pricing Spreads. • Inbility to share content from Workspace (web and desktop) to Microsoft Teams. • Corrected private company card display in Message Extension. • Economic Release cards missing in chat.
		Open Directory	• n/a	

1.14	11Oct 2025	Teams	• Users can now search for people in Open Directory directly from the Chat tab.
			• Users can now search for private companies directly from the Chat tab using either natural language queries or command-based inputs.
			• Enhanced Natural Language Processing (NLP) capabilities for AI Description across multiple domains:
			  ○ Help
			  ○ FX (Foreign Exchange)
			  ○ OD (Open Directory)
			  ○ Equity
			  ○ Physical
			  ○ Powerplant Adaptive Card
			  ○ Financial Summary
			  ○ Agriculture
				• Internal Workspace issue by creating a new application registration.
				• The Workspace Sign-In dialog did not close properly in the Chat tab.

		Open Directory	• Enhance search API for support search filtering	• Job title missing in OpenDirectory Cards
1.13	27 Sep 2025	Teams	• Users can now interact with the bot using natural language to ask trade-related questions without the keyword 'tftca'. • Support added for Reuters Top News and League Table adaptive cards within Microsoft 365 Copilot. • Improved BOT recognition for trade instruments by optimizing descriptions for Commodity. • Enhanced responsiveness for Meeting Prep • Improved TradeFeedr commands response time • "Open in Workspace" is now open only on Workspace Web.	• Tokens expired when sharing content from Workspace to Microsoft Teams.
		Open Directory	• Overview page now displays list. • Support lazy scrolling on overview page • Add feature highlight in overview page.	

Ver.	Release	App	Features	Fixes
1.12	13 Sep 2025	Teams	• Display Company 360 in Home tab. • Support Company 360 adaptive card. • Improved response time for commodity and interop commands.	• External link cannot be opened.
		Open Directory	• n/a	
1.11	30 Aug 2025	Teams	• Improved bot response time. • Improved UI loading time	• Sign-in issue in Chat tab. • TFTCA commands are not working as expected.
		Open Directory	• Removed additional consent popup.	

1.10	09 Aug 2025	Teams	• Updated "Request free trial" URL in the sign-in adaptive card.
			• Improved resolving company name to RIC
			• Updated Bond and Equity commands
			• Updated support for commands appended to RIC
			  ○ Example prompt: "Microsoft price history" or
			  ○ "What's the Microsoft price?"
			• s	

		Open Directory	• n/a	
1.9	02 Aug 2025	Teams	• Resolved Company name to RIC on Chat. • Updated "Request free trial" URL. • Updated required application permissions. •	
		Open Directory	• Improved application loading time	
1.8	19 Jul 2025	Teams	• Integrated with Derivatives API including NL support	• User is unable to view the "Blast Message".
		Open Directory	• n/a	• Open Directory Tabs Display Blank Page after Initial load.
1.7.2	05 Jul 2025	Teams	• App compatibility across Office Platform (Outlook, M365).	• Error occurs for new users. • Directory Profile is not displayed. • Global Market section issue. • Directory Profile cannot be displayed if user have no consent. • Application keeps showing loading on some scenarios. • Cannot display profile image'Unsupported Device' screen when signing in through the Chat tab on mobile. • Handling other Office products.
		Open Directory	n/a	• Open Directory first time login.
1.7.1	28 Jun 2025	Teams	• Add about page. • Add "Beta" flag. • Improve UI experience on bot command response.	• FAQ Link shows error page due to too long description. • Unable to add or configure the configurable tab in team and group chat.
		Open Directory	• Support OD commands for [ric]_lchart view and view prompt command for commodity team. • Improve search experience.	• FTL Error display behind Open Directory dialog.
1.7	21 Jun 2025	Teams	• Improve bot responses for Charts, Price History, Events & Fillings, Quote, Bonds and Equities cards. • Improved Share through Teams.	
		Open Directory	• Chat status refreshing is now daily	

Ver.	Release	App	Features	Fixes
1.6	07 Jun 2025	Teams	• Introduced new "Help" card. • Global Markets card now supports query without specify command. • Supported searching Bonds and Equities data through Teams search. • Support more contents - Charts, Price History, Events & Filings. • Improved Sign-In experiences. • Improved "recent" view in the Blast message.	
		Open Directory	• Improved OD and Physical Asset cards.	
1.5	31 May 2025	Teams	• Added "Help" command. • Support searching Bond and Equity data through view command. • Support Global Market Section in Home tab with: ○ Equities Indices ○ FX Spots ○ 10-year Government Yields ○ Commodities ○ Upcoming economic release ○ Most Read News • Display error/info messages if there is any issue with request to Bot.	
		Open Directory	• n/a	
1.4	2025	Teams	• Improved search result on message extension. • Support NLP for OD, Interop and TFTCA commands. • Support new contents - Commodities, Derivatives, Bonds and Equities. • Added "Vessel" in suggested prompt.	
		Open Directory	• n/a	
1.3	26 Apr 2025	Teams	• Support new commands: ○ [RIC] prev ○ [RIC] view • [RIC] bond, Bond quick view for [RIC]. • [RIC] equity, Equity quick view for [RIC].	
		Open Directory	• n/a	
1.2.1	12 Apr 2025	Teams	• Improved AI Insight command. • Improved authentication and sign-in.	
		Open Directory	• Support command to get OD card as in Data Search. • Update command for Bonds & equities.	
1.2	29 Mar 2025	Teams	• Add suggested prompt for Data Search for Bonds & Equities.	
		Open Directory	• Update Discover contact page	
1.1.1	01 Mar 2025	Teams	• Improved overall bot and application loading.	• Selected Contact not Retained in Blast Message after cancel and re-open. • Unable to get bot response is displayed if non-whitelist app is provided. • Handle 'Send message' button when the chat is unavailable.
		Open Directory	• n/a	
1.1	08 Feb 2025	Teams	• Added "Discover contacts". • AI Insight is now support only in Chat tab.	• Sign In not working.

Ver.	Release	App	Features	Fixes
				• Unable to share adaptive card through Teams app for Group chat. • New Card view pagination limit. • Unknow presence is displayed while clicking on profile in Discovery tab. • Suggested contacts chat not working in Home tab. • External chat should be disabled in the home tab open directory section. • Teams chat menu loading. • User facing 400 error in Discovery tab. • 401 Error is displayed in Contacts tab. • User facing 404 error in Profile tab. • Job Title is not displayed in Discovery tab - Profile Card.
		Open Directory	• UI improvements	
1.0	14 Dec 2024	Teams	• Support display Top News data, Open Directory contacts in Home tab. • Support Interop, OD, AI Insights commands in Chat tab. • Support light and dark theme.	
		Open Directory	• Support discovery Open Directory contacts. • Support display Open Directory profile. • Support light and dark theme.	

About this document

The LSEG Workspace for Teams Release Notes document provides a summary of the features and fixes introduced in each release of the Teams and Open Directory apps. The improvements that are introduced in each subsequent release of LSEG Workspace for Teams are intended to enhance the user experience, while addressing any issues that were discovered.

Additional resources

To:

- request product assistance, contact Support.

- access other LSEG Workspace technical content, see the Workspace technical documentation site.

- provide feedback on Workspace technical content, contact DocFeedback@lseg.com.

lseg.com

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