LSEG WORKSPACE

RELEASE NOTES

Workspace 1.24

LSEG DATA & ANALYTICS

Contents

About this document

This document outlines the new features, functions and changes added in the desktop version of Workspace 1.24:

Document version	Summary
124.01	Summary of updates in Workspace 1.24 Pre-release #1
124.02	For Workspace 1.24 Pre-release #2, updated Supported versions section to align with the new Support Policy

Intended readership

This document is for customers using or interested in LSEG Workspace version 1.24.

Supported versions

LSEG provides operational support for versions of Workspace released during the previous nine months (the obsolescence period).

ⓘ Where there is a patch version, this version will be supported instead of the version it has superseded.

For more information, see the Workspace Support Policy and Support and Obsolescence FAQ.

The table below sets out the current support timelines:

Release version	Release date	End of support	Access withdrawn
1.24	08 December 2023	30 July 2024	TBC
1.23[1]	21 September 2023	21 May 2024	TBC
1.22	29 June 2023	29 March 2024	October 2024
1.21.1	12 May 2023	12 February 2024	October 2024
1.21	14 April 2023	12 May 2023	October 2024
1.20	26 January 2023	26 October 2023	July 2024
1.19.1	24 November 2022	29 June 2023	March 2024
1.19	22 September 2022	24 November 2022	March 2024
1.18	16 June 2022	29 June 2023	March 2024
1.17	21 April 2022	29 June 2023	08 December 2023
1.16	14 December 2021	29 June 2023	08 December 2023
1.15	16 July 2021	29 June 2023	08 December 2023
1.14	22 April 2021	29 June 2023	08 December 2023

Release dates: ■ Planned   ■ Supported   ■ Not supported

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[1] Pre-release #1 was released on 25 August 2023.
Pre-release #2 was released 14 September 2023.

What's new in version 1.24

Workspace

New features and enhancements

Keyboard mode selection in Configuration Manager

- Users can now easily configure keypad mode for Workspace.
- This setting is applicable to Advanced Dealing and Advanced Trade Execution users who use the trading keypad.
- The keyboard mode setting is remembered when Configuration Manager is restarted.

New digital certificate

- The LSEG Workspace 1.24 DLL and EXE files are now signed using a new digital certificate.
- This code signing certificate retains the same Issuer value but has different Subject and Thumbprint values.
- Note that the new certificate impacts only Workspace version 1.24 or higher. Versions of Workspace generated before 25 November 2023 (for instance, LSEG Workspace 1.23), will continue to use the current certificate.
- For more information, see PCN208112 and the Workspace Installation and Configuration Guide.

Workspace for Microsoft Office add-in

New features and enhancements

System Test improvements

- There is now a system check as to whether:
  - Microsoft Edge WebView2 Runtime is installed
  - Microsoft Office Version for Productivity Tools (Linking, Hotkeys, Traces, Auto Color, Annotations, Deals BI, and so on) is installed
  - The 'Don't allow any web add-ins to start' setting is enabled in Trust Center
- New default values in System Test menu.
  - Default value for Region is now 'the current region'
  - Default value for Delivery Mode is now 'the current used mode'

Datastream Run Template now available in Office

- After a user has exported charts from a template, new charts that reflect the latest list constituents can be generated from within Office. This removes the need to export the charts from the desktop again.

- This feature is currently available for Excel only. Support for this feature in Word and PowerPoint is expected in a later version of Workspace.

Fixed Issues

DPRM issue now resolved

- The issue that was causing DPRM connection to fail has now been rectified.
- The workaround recommended in LSEG Workspace 1.23, involving settings being added to the configuration file, is now not needed.

Version history

Workspace 1.23

Release date: 21 September 2023

Workspace

Enhancements	– LSEG Workspace rebranding – Enhancements to Configuration Manager – Disabling contributions from feeds

Workspace for Microsoft Office add-in

Enhancements	– Auto-color UI, scheme, and error handling redesign – Annotation enhancements – Linking enhancements

Fixed issues

Fixed issues	– API Proxy and DP Client issue causing performance problems resolved – Resolution of Excel RHistory issue, causing duplicate rows

Workspace 1.22

Release date: 29 June 2023

Workspace

Technical changes	– Upgrade to version 23 of Electron
Enhancements	– Streaming panel enhancements – Installer language enhancements – Mac Installer now detects chipset type – New Operating Systems supported – Additional protocols for Real-Time Distribution Service (RTDS) – Changes to email alerts – New product option on System Test

Workspace add-in for Excel

Enhancements	– Introduction of new FX Adfin functions

Fixed issues

Fixed issues	– Resolution of conflict between Zscaler and SxS – Unexpected Tile Manager errors fixed – Change of default pricing streaming service – JSON RSSL conversion error resolved

Workspace 1.21.1

Release date: 12 May 2023

Workspace

Fixed issues	– Datastream charts now correctly refreshing – Additional Installer improvements

Workspace 1.21

Release date: 14 April 2023

Workspace

Enhancements	– Installer improvements – User fonts now supported – Log viewer enhancement

Workspace add-in for Excel

Enhancements	– Performance improvements – New Refinitiv 365 Data Auditing app – Upload function in Datastream Chart Manager

Workspace 1.20

Release date: 26 January 2023

Workspace

Technical changes	– New login and authentication infrastructure

Workspace 1.19.1

Release date: 24 November 2022

Workspace

Enhancements	– Tile Manager improvements, including the ability to group and auto-group

Workspace add-in for Excel

Enhancements	– Ability to launch Data Audit from Excel ribbon

Workspace 1.19

Release date: 22 September 2022

Workspace

Enhancements	– Datastream enhancements, featuring bug fixes and new icons – Deals Tearsheet UI is now supported – Wide range of new web-based capabilities – Performance improvements

Workspace apps

Enhancements	– Yield Book Calculator improvements – New Model portfolio type giving more functionality – New Guidance app that presents company statements in one location – New data visualisation tool that helps users understand context of data – New Snippets view – Large number of Workspace Chart enhancements, improving usability – Dynamic Company Overview tabs introduced

Workspace for Mobile

Enhancements	– Nested functions support – Performance improvements

Workspace 1.18

Release date: 16 June 2022

Workspace

Enhancements	– Integration of desktop contribution workflows – Browser enhancements improving usability – System Test improvements – Windows 11 support – New UI admin panel – World Clock enhancements – Price History improvements – Time and Sales enhancements

Workspace add-in for Excel

Enhancements	– Nested functions support – Performance improvements

Workspace 1.17

Release date: 21 April 2022

Workspace

Enhancements	– Improved charting through Datastream Chart Studio – New Financial Chart update – Enhancements to email management – Pop-up window improvements – New menu resulting in more screen space

Workspace add-in for Excel

Enhancements	– Integration of new Formula Builder for the RDP.Publish function – Help app in Excel enhancements – Synchronous VBA refresh capabilities – MACRO parameter support – Datastream enhancements

Workspace for Mobile

Enhancements	– Ability to receive news alerts and push notifications – New Deals tab, plus an updated Overview section – New economic events section added – Company price data now a non-scrolling region at the top of the screen. – Ability to receive alerts on a Refinitiv Workspace mobile app from Refinitiv Workspace Desktop and Web Browser

Workspace 1.16

Release date: 11 November 2021[2]

Workspace

Enhancements	– Tile and Tile Manager improvements – File sharing improvements – End of Life notifications – Ability to run Refinitiv Messenger in standalone only – Cross-sharing and managing Ultimate Parent groups in Admin Panel – Improved syntax in shared configuration files – Improved application performance

Workspace add-in for Excel

Enhancements	– Formula Builder app now fully integrated within Excel panel. – Datastream Charting improvements – Interface to directly insert refreshable Datastream Charts – New server-side solution for contributing real-time data

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[2] Note that there were three separate releases of Workspace 1.16, the first of which was released on 11 November 2021.

Workspace 1.15

Release date: 16 July 2021

Workspace

Technical changes	– Electron upgrade
Enhancements	– Improved Edit mode in Tile Manager – Navigation enhancements – Video recording for Support troubleshooting

Workspace add-in for Excel

Enhancements	– New RDP.Analytics function – Early Access Program – Standardized Formula Builder integrated into Refinitiv Workspace for Excel – Performance improvements – Datastream improvements, including Improved integration with Navigator, Eikon feature completeness, more functionality for migration and charting

Workspace 1.14

Release date: 22 April 2021

Workspace

Technical changes	– Upgrade to Electron 11 – System Test of Refinitiv Workspace merged with Installer.exe
Enhancements	– New Auto arrangement feature in Tile Manager – Tile / Panel menu and toolbar alignment and improvements – New My Tile set area – About box displaying current market data rate

Workspace add-in for Excel

Enhancements	– Integration of the desktop help Contact Support user interface within Excel – Excel conversion tool enhanced with new workflows – Extended Formula builder for creating and editing Datastream (DSGRID) formulas – Extended Request Tables for building more complex Excel model

Workspace 1.13

Release date: 24 February 2021

Workspace

Technical changes	DNS Changes: – Customers must be Refinitiv DNS ready to upgrade to version 1.13 – Thomson Reuters domain is still supported for client SSO configurations
Enhancements	Real-time connection: – More status information in About Refinitiv Workspace – Improved user interface for Real Time in Configuration settings

	Single Sign-On:
	– A new user interface to display relevant settings for SSO
	Performance improvements
	– Electron: Improved cache management
Fixes	About Refinitiv Workspace: Fixed issue with System Status

Workspace add-in for Excel

Technical changes	Conversion wizard for Request Tables from Eikon DFO
	  – Enabling most Request Table models, built for Eikon DFO, to be migrated to Refinitiv Workspace
	  – Taking a backup of the original sheet, so this is available as a reference
	User created time series (UCTS) templates
	  – Enabling the user time series, such as in-house calculated values, to be uploaded to the Datastream systems
	  – Time series can then be used in Datastream Charting and can be combined with other series using Datastream functions

Enhancements	Additional Request Table capabilities:
	  – Support for pre-post request macros, adding Navigator buttons, support for external references, R1C1 format in data destination and row level sequencing
	  – Changes that facilitate the creation of complex models using Datastream content and functions, including the selection of series and fields from Navigator, and using VBA to manipulate the output
	  – Request Table facilities that are closer to parity with Refinitiv Eikon add-in
	  – Facilities aligned in one ribbon, providing the client with a more seamless Datastream experience within Refinitiv Workspace in Excel
	Performance improvements
	  – Loading: Optimized and decreased Office add-in loading time

Workspace 1.12

Release date: 24 November 2020

All variants

Enhancements	– **Chart tools and resources** – changes to News Panel, currency conversion, and sample templates
	  – **Citrix environment support added** – For details, see Workspace IT-Managed Installation Guide for Citrix.
	  – **Logs uploader command** – Available in system tray menus
	  – **Admin panel features** – restore old layouts, target users by job role
	  – **Installation mode commands** – new command line parameters added
	  – **Rebranded Functions** – Aligned with Refinitiv naming standards
	  – **Integration of the Aggregate function** – Rebranded to RDP.Aggregate

Fixes	– **Refinitiv Workspace Digital Signature** has been updated.
Known Issues	– **Messenger** – Users of Workspace version 1.11 or earlier may still see icons for Messenger even if they don't have access to it