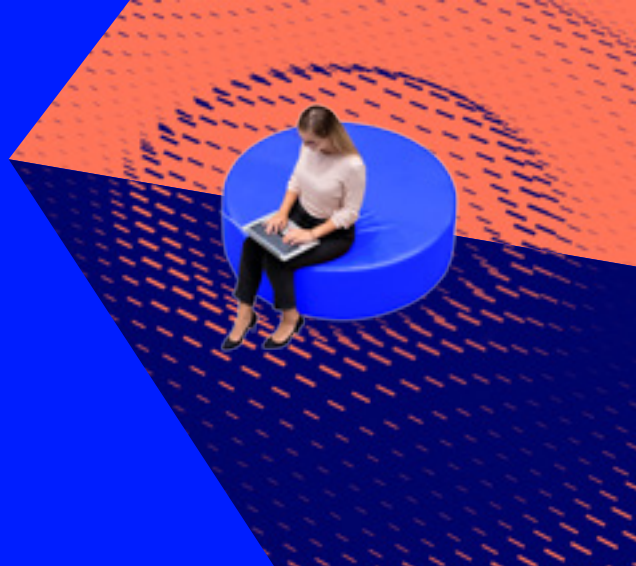


LSEG Messenger

User Message Feed



Turning conversations into real-time actionable data

Financial market participants continuously exchange critical insights and context through messaging, building workflows around the communities they trust and depend on. With LSEG Messenger's new **User Message Feed** capability, these message interactions are captured as structured data directly within the Messenger environment. User Message Feed transforms live market conversations into real-time, structured insight streams – unlocking new possibilities for advanced analytics, automation, and enhanced desk-level intelligence.

With User Message Feed, firms can route LSEG Messenger data into their own analytics, NLP and workflow environments. LSEG provides the messaging infrastructure and structured event access on which users can build workflows that are tailored to their needs.

How does User Message Feed work?

LSEG Messenger conversation activity is streamed as structured JSON events, allowing internal systems to automatically process message content, timestamp, chat room, metadata and event type. Through a Java plugin, message activity can be streamed as structured JSON events, allowing users to integrate LSEG Messenger conversations directly into their internal systems, analytics platforms and workflows.

This capability transforms LSEG Messenger from a communication tool into a real-time signal source for financial participants – providing actionable insights, improving efficiency and giving users the flexibility to build the workflows that fit their needs.

Real-time delivery and rich context

Fixed income, commodities and derivatives desks, and quant and market analytics teams can capture and process conversation activity in real time to power internal applications such as:

- Workflow automation based on chat activity.
- Yield curve builders from context in chats.
- Desk-level market views across multiple chat rooms.
- Market colour aggregation from trader discussions.

This allows users to move from manually reading conversations to automated data extraction and analytics.

Key features and benefits



Transform chats into data

Unstructured context is now available as structured data.



Improved productivity

Reduce manual monitoring of chat rooms and allow desks to focus on decision-making rather than information gathering.



Workflow automation

Update dashboards or feed downstream analytics based on message events.



Integration with existing systems

The structured event stream can integrate with internal analytics tools, risk systems or data platforms.

Use cases



Desk price monitor

Aggregate price updates from multiple chat rooms into a single internal dashboard.



Market colour dashboard

Capture trader commentary to monitor sentiment and activity across markets.



Real-time intelligence

Teams can create dashboards that aggregate and visualise insights captured across conversations.

Visit our [developer portal](#) to learn more and start using User Message Feed.

Discover more at lseg.com

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