

# Refinitiv Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.4)

### Name of Product/Version

Refinitiv Workspace

### Report Date

December 2020

### Product Description

Refinitiv Workspace is a workflow solution that gives users access to financial data, news and content coverage. This VPAT covers 8 of the commonest used apps (and the core functionality of the Refinitiv Framework interface used to access them) in Refinitiv Workspace:

- Formula Builder (FB-1.3.19 production version for Workspace)
- Launcher (v1.34.4); Preview (v0.22.40)
- Browser container (layout, tiles, and their controls – v1.35.8)
- Profile (v1.1.44-1 pd\_web::messengerprofile::version:)
- Login, Help and Support/myRefinitiv (v1.12.527, CSS Release version CSS2020-28NOV-ALL)
- News Monitor (v1.306.4)
- Top News (v1.304.10)
- Monitor (ThinMonitor v1.124.4)
- QuoteLine (v1.42.0)
- Quote (QuoteWebApi v1.26.4)
- Chart (v1.9.7)
- Advanced Research (v7.22.13)
- Economic Monitor (v1.6.1)
- Company Overview (v3.15.17, Component 'CORP')

### Contact Information

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### Notes

This VPAT was created by Hassell Inclusion after they conducted an independent external audit in December 2020. Specific accessibility customisation features in the product include:

- the ability to resize text in articles for those with low-vision
- the ability to select between two global color schemes (light and dark) for people who are color-blind.

Some apps allow further accessibility customisation of colors and any flashing elements. The data in all apps can also be exported to Excel, which works well with multiple assistive technologies. The video player has automated captions and transcripts. There are multiple routes to information in most apps.

## Evaluation Methods Used

WCAG 2.1 AA compliance audit on the desktop download version of Workspace, including: manual tests against success criteria, and testing with tools such as color-contrast analysers, and leading assistive technologies - NVDA screen reader on Windows 10 – and browser settings which are accessible in the desktop download, such as changing the text size using the keyboard.

## Applicable Standards/Guidelines

| Standard / guideline  | Included in Report                                |
|---|---|
| <a href="#">Web Content Accessibility Guidelines 2.0</a>  | Level A – Yes<br>Level AA – Yes<br>Level AAA – No |
| <a href="#">Web Content Accessibility Guidelines 2.1</a>  | Level A – Yes<br>Level AA – Yes<br>Level AAA – No |
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>   | Yes   |
| <a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe</a> , - V3.1.1 (2019-11) | Yes   |

## Terms

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

**Note:** When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

## Table 1: Success criteria, Level A

Notes:

| Criteria  | Conformance Level            | Remarks and Explanations   |
|---|------------------------------|--|
| <p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web)</li> <li>10.1.1.1 (Non-web document)</li> <li>11.1.1.1.1 (Open Functionality Software)</li> <li>11.1.1.1.2 (Closed Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Partially supports | <p><b>Overall:</b> Most of the buttons, icons and images have appropriate alternative text; most decorative images have appropriate alternative text; charts can be exported to Excel as a text alternative.</p> <p><b>Excel formula builder:</b> Most of the key icon buttons have alternative text except for some tooltip image button.</p> <p><b>Launcher/Preview:</b> Not applicable. There are no images.</p> <p><b>Window/Layout/Profile:</b> Non-textual elements have appropriate alternative text.</p> <p><b>Login/Help/Support:</b> Not applicable. There are no images.</p> <p><b>News monitor:</b> Some image buttons do not have descriptive alternative text. However, tooltip is available when users focus on the buttons with a mouse pointer. Decorative images on news articles have descriptive alternative text.</p> <p><b>Top news:</b> Image buttons do not have descriptive alternative text. However, tooltips are available when users focus on the buttons with a mouse pointer. Decorative images on news articles have descriptive alternative text.</p> <p><b>Monitor/Quote/Quote line:</b> Most image buttons have descriptive alternative text.</p> <p><b>Charts:</b> Text alternatives for charts are available in data table form.</p> <p><b>Advanced research:</b> Some image buttons do not have descriptive alternative text. However, tooltips are available when users focus on the buttons with a mouse pointer.</p> <p><b>Economic monitor:</b> Some image buttons do not have descriptive alternative text. However, tooltips are available when users focus on the buttons with a mouse pointer.</p> <p><b>Company overview:</b> Most image buttons have descriptive alternative text.</p> |
| <p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to:</p>  | Software: Supports           | <p><b>Overall:</b> The media player supports captions, and captions are provided in all parts of the product that include video. The player also provides automated transcripts.</p>   |

| Criteria   | Conformance Level            | Remarks and Explanations  |
|--|------------------------------|---|
| EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   |                              | <p><b>Excel formula builder:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>Launcher/Preview:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>Window/Layout/Profile:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>Login/Help/Support:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>News monitor:</b> Media player supports captions.</p> <p><b>Top news:</b> Media player supports captions.</p> <p><b>Monitor/Quote/Quote line:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>Charts:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>Advanced research:</b> Not applicable. This part of the product does not have audio or video content</p> <p><b>Economic monitor:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>Company overview:</b> Media player supports captions.</p> |
| <a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)•</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Software: Partially Supports | <p><b>Overall:</b> Most videos are accessible without requiring audio description.</p> <p><b>Excel formula builder:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>Launcher/Preview:</b> Not supported. There is no audio description available for the instruction video.</p> <p><b>Window/Layout/Profile:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>Login/Help/Support:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>News monitor:</b> The media player supports transcripts. Automatic transcripts are available.</p> <p><b>Top news:</b> The media player supports transcripts. However, it is not available on the Top News layout. Users can access the transcripts on the News detail page.</p>   |

| Criteria  | Conformance Level                   | Remarks and Explanations  |
|---|-------------------------------------|---|
|   |                                     | <p><b>Monitor/Quote/Quote line:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>Charts:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>Advanced research:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>Economic monitor:</b> Not applicable. This part of the product does not have audio or video content.</p> <p><b>Company overview:</b> The media player supports transcripts. Automatic transcripts are available.</p>  |
| <p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> <li>• 11.1.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Software: Partially Supports</p> | <p><b>Overall:</b> Some lists and headings are marked-up correctly but are not well-structured. Most tables and forms are not marked-up correctly.</p> <p><b>Excel formula builder:</b> Content semantics such as headings, lists and forms are available. However, headings may not reflect the full content.</p> <p><b>Launcher/Preview:</b> The search input is not associated with its label. Content on preview is not accessible when using a screen reader, hence the information and relationships cannot be determined.</p> <p><b>Window/Layout/Profile:</b> Heading is not declared on the profile page.</p> <p><b>Login/Help/Support:</b> Heading is not declared. Form label is not associated with its input. Related form inputs are not grouped. A table is used for layout purpose on the login page.</p> <p><b>News monitor:</b> Headings are available on the page. However, the structure may not reflect the content. Form label is not associated with its input. Table structure is not correctly used to define data table.</p> <p><b>Top news:</b> Headings are available on the page. However, the structure may not reflect the content.</p> <p><b>Monitor/Quote/Quote line:</b> Headings are available on the page. However, the structure may not reflect the content.</p> <p><b>Charts:</b> Headings are available on the page. However, the structure may not reflect the content. Table structure is not used correctly to define data table.</p> <p><b>Advanced research:</b> Headings are available on the page. However, the structure may not reflect the content. Form label is not</p> |

| Criteria   | Conformance Level            | Remarks and Explanations  |
|--|------------------------------|---|
|  |                              | <p>associated with its input. Table structure is not used correctly to define data table.</p> <p><b>Economic monitor:</b> Headings are available on the page. However, the structure may not reflect the content. Form label is not associated with its input. Table structure is not used correctly to define data table.</p> <p><b>Company overview:</b> Headings are limited on the page and the structure may not reflect the content.</p>  |
| <p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Software: Partially supports | <p><b>Overall:</b> Most content can be accessed in a meaningful sequence, except for some grids used for tabular data interfaces.</p> <p><b>Excel formula builder:</b> Content can be accessed in a meaningful sequence.</p> <p><b>Launcher/Preview:</b> Content on preview is not accessible when using a screen reader, hence the information and relationships cannot be determined.</p> <p><b>Window/Layout/Profile:</b> Content can be accessed in a meaningful sequence.</p> <p><b>Login/Help/Support:</b> Content can be accessed in a meaningful sequence.</p> <p><b>News monitor:</b> Content can be accessed in a meaningful sequence.</p> <p><b>Top news:</b> Content can be accessed in a meaningful sequence.</p> <p><b>Monitor/Quote/Quote line:</b> Monitor grid listing does not have meaningful reading order when using a screen reader.</p> <p><b>Charts:</b> Content can be accessed in a meaningful sequence.</p> <p><b>Advanced research:</b> Grid listing does not have meaningful reading order when using a screen reader.</p> <p><b>Economic monitor:</b> Content can be accessed in a meaningful sequence.</p> <p><b>Company overview:</b> Content can be accessed in a meaningful sequence.</p> |
| <p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>  | Software: Supports           | <p><b>Overall:</b> Instructions do not solely rely on sensory characteristics in the interface or apps.</p>   |

| Criteria  | Conformance Level            | Remarks and Explanations   |
|---|------------------------------|--|
| <ul style="list-style-type: none"> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                              |  |
| <p><a href="#">1.4.1 Use of Color</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.1 (Web)</li> <li>10.1.4.1 (Non-web document)</li> <li>11.1.4.1 (Open Functionality Software)</li> <li>11.1.4.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Partially supports | <p><b>Overall:</b> Color alone is used to communicate the selected option or links in most parts of the user interface.</p> <p><b>Excel formula builder:</b> Color alone is used to communicate selected option or links.</p> <p><b>Launcher/Preview:</b> Color alone is used to communicate selected option or links.</p> <p><b>Window/Layout/Profile:</b> There is no information conveyed through color alone.</p> <p><b>Login/Help/Support:</b> There is no information conveyed through color alone.</p> <p><b>News monitor:</b> Color alone is used to communicate selected option, types of news or links.</p> <p><b>Top news:</b> Color alone is used to communicate selected option or links.</p> <p><b>Monitor/Quote/Quote line:</b> Color alone is used to communicate selected option or links.</p> <p><b>Charts:</b> Color alone is used to communicate selected option, links and charts.</p> <p><b>Advanced research:</b> Color alone is used to communicate selected option, links and state of content.</p> <p><b>Economic monitor:</b> Color alone is used to communicate selected option or links.</p> <p><b>Company overview:</b> Color alone is used to communicate selected option or links.</p> |
| <p><a href="#">1.4.2 Audio Control</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.2 (Web)</li> <li>10.1.4.2 (Non-web document)</li> <li>11.1.4.2 (Open Functionality Software)</li> <li>11.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>                              | Software: Supports           | <p><b>Overall:</b> The product does not have any audio or video that plays automatically.</p>  |

| Criteria  | Conformance Level            | Remarks and Explanations   |
|---|------------------------------|--|
| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>  |                              |  |
| <p><a href="#">2.1.1 Keyboard</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.1 (Web)</li> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Partially supports | <p><b>Overall:</b> While many of the interactive elements are focusable and operable using a keyboard, some key functionalities may not be.</p> <p><b>Excel formula builder:</b> While many of the interactive elements are focusable and operable using a keyboard, some key functionalities may not be. However, users may be able to complete the same task manually using the add-on tool available on Microsoft Excel.</p> <p><b>Launcher/Preview:</b> Content on the search results and preview cannot be focused using keyboard alone. Users can press Shift+Enter to load the results in a full screen view.</p> <p><b>Window/Layout/Profile:</b> Interactive elements on the window are not focusable using a keyboard alone.</p> <p><b>Login/Help/Support:</b> Most interactive elements cannot be focused using a keyboard alone.</p> <p><b>News monitor:</b> Some interactive elements are not focusable using a keyboard alone.</p> <p><b>Top news:</b> Most links on the News page are not focusable to keyboard. Navigation can be focused but the options are not selectable using a keyboard alone.</p> <p><b>Monitor/Quote/Quote line:</b> Some interactive elements are not focusable using a keyboard alone.</p> <p><b>Charts:</b> Most of the interactive elements are focusable using a keyboard alone.</p> <p><b>Advanced research:</b> Some interactive elements are not focusable using a keyboard alone.</p> <p><b>Economic monitor:</b> Some interactive elements are not focusable using a keyboard alone.</p> <p><b>Company overview:</b> Some interactive elements are not focusable using a keyboard alone.</p> |
| <p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.2 (Web)</li> <li>10.2.1.2 (Non-web document)</li> <li>11.2.1.2 (Open Functionality Software)</li> <li>11.2.1.2 (Closed Software)</li> </ul>   | Software: Partially supports | <p><b>Overall:</b> There are no keyboard traps in the interface of most of the product.</p> <p><b>Excel formula builder:</b> There is no keyboard trap on the interface.</p> <p><b>Launcher/Preview:</b> Keyboard focus may get trapped on the search input.</p> <p><b>Window/Layout/Profile:</b> There is no keyboard trap on the interface.</p>  |



| Criteria   | Conformance Level        | Remarks and Explanations  |
|--|--------------------------|---|
| <ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |                          | <p><b>Login/Help/Support:</b> There is no keyboard trap on the interface.</p> <p><b>News monitor:</b> There is no keyboard trap on the interface.</p> <p><b>Top news:</b> There is no keyboard trap on the interface.</p> <p><b>Monitor/Quote/Quote line:</b> Keyboard focus may be trapped on some elements such as the filter input.</p> <p><b>Charts:</b> Keyboard focus may be trapped on some elements.</p> <p><b>Advanced research:</b> There is no keyboard trap on the interface.</p> <p><b>Economic monitor:</b> There is no keyboard trap on the interface.</p> <p><b>Company overview:</b> There is no keyboard trap on the interface.</p> |
| <p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 10.2.1.4 (Non-web document)</li> <li>• 11.2.1.4.1 (Open Functionality Software)</li> <li>• 11.2.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>   | Software: Not applicable | <p><b>Overall:</b> Not applicable. There are no single key keyboard shortcuts available.</p>  |
| <p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> <li>• 11.2.2.1 (Open Functionality Software)</li> <li>• 11.2.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Software: Not applicable | <p><b>Overall:</b> There is no timed activity in the product.</p>   |

| Criteria  | Conformance Level          | Remarks and Explanations  |
|---|----------------------------|---|
| <p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                | Software: Not applicable   | <p><b>Overall:</b> There are no moving objects in the product.</p>  |
| <p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> <li>• 11.2.3.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Software: Supports         | <p><b>Overall:</b> There is very little flashing content in the product; and where it is, you can turn it off.</p> <p><b>Monitor/Quote/Quote line:</b> Changes of the monitored records cause the screen to flash. However, this can be disabled on the settings.</p> |
| <p><a href="#">2.4.1 Bypass Blocks</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>   | Software: Does not support | <p><b>Overall:</b> There are no ‘skip to content’ links available. Lack of headings and good heading structure is not sufficient to provide a means for users to reliably bypass blocks of content.</p>   |

| Criteria   | Conformance Level            | Remarks and Explanations  |
|--|------------------------------|---|
| <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>  |                              |   |
| <p><a href="#">2.4.2 Page Titled</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.2 (Web)</li> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Partially Supports | <p><b>Overall:</b> The product's pages do have page titles, but the desktop interface does not display the page title. However, the search box may fulfil this function.</p>  |
| <p><a href="#">2.4.3 Focus Order</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                   | Software: Partially supports | <p><b>Overall:</b> While some of the interface receives focus in a logical way, there are instances where focus order is illogical.</p> <p><b>Excel formula builder:</b> While the majority of the interface receives focus in a logical way, there are instances where focus order is illogical.</p> <p><b>Launcher/Preview:</b> Content in the search results and preview cannot be focused using keyboard alone.</p> <p><b>Window/Layout/Profile:</b> Interactive elements receive keyboard focus in order, but some are not included in the focus order.</p> <p><b>Login/Help/Support:</b> Interactive elements do not have a logical focus order.</p> <p><b>News monitor:</b> Interactive elements receive keyboard focus in order, but some are not included in the focus order.</p> <p><b>Top news:</b> Interactive elements receive keyboard focus in order, but some are not included in the focus order.</p> <p><b>Monitor/Quote/Quote line:</b> Interactive elements receive keyboard focus in order, but some are not included in the focus order. Focus order may not be logically managed during interaction.</p> |

| Criteria   | Conformance Level         | Remarks and Explanations   |
|--|---------------------------|--|
|  |                           | <p><b>Charts:</b> Interactive elements receive keyboard focus in order, but some are not included in the focus order.</p> <p><b>Advanced research:</b> Interactive elements receive keyboard focus in order, but some are not included in the focus order. Focus order may not be logically managed during interaction.</p> <p><b>Economic monitor:</b> Interactive elements receive keyboard focus in order, but some are not included in the focus order. Focus order may not be logically managed during interaction.</p> <p><b>Company overview:</b> Interactive elements can be focused in a logical focus order.</p> |
| <p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 10.2.4.4 (Non-web document)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> <li>• 11.2.4.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Software: Supports</p> | <p><b>Overall:</b> The purpose of all links can be determined either from the link text or when viewed alongside its adjacent text.</p>  |
| <p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>  | <p>Software: Supports</p> | <p><b>Overall:</b> All functionalities can be activated using single pointer events instead of gestures.</p>   |
| <p><a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> </ul>  | <p>Software: Supports</p> | <p><b>Overall:</b> All interactive elements only trigger when user completed the interaction “up” event.</p>   |

| Criteria  | Conformance Level        | Remarks and Explanations  |
|---|--------------------------|---|
| <ul style="list-style-type: none"> <li>10.2.5.2 (Non-web document)</li> <li>11.2.5.2 (Open Functionality Software)</li> <li>11.2.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply   |                          |   |
| <a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.5.3 (Web)</li> <li>10.2.5.3 (Non-web document)</li> <li>11.2.5.3.1 (Open Functionality Software)</li> <li>11.2.5.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply  | Software: Supports       | <b>Overall:</b> Where interactive elements have an accessible name, the label is in it.   |
| <a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.5.4 (Web)</li> <li>10.2.5.4 (Non-web document)</li> <li>11.2.5.4 (Open Functionality Software)</li> <li>11.2.5.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply   | Software: Not applicable | <b>Overall:</b> This is a desktop product. No functionality requires motion actuation.  |
| <a href="#">3.1.1 Language of Page</a> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.1.1 (Web)</li> <li>10.3.1.1 (Non-web document)</li> <li>11.3.1.1.1 (Open Functionality Software)</li> <li>11.3.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul> | Software: Supports       | <b>Overall:</b> Language code of pages is defined throughout the product. The only potential issue is that, in News Monitor, Google translate is available but it does not change the language code. However, the action is initiated by users (it is an add-on). |

| Criteria  | Conformance Level            | Remarks and Explanations  |
|---|------------------------------|---|
| <ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                              |   |
| <p><a href="#">3.2.1 On Focus</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Supports           | <b>Overall:</b> No content initiates change of context on focus.  |
| <p><a href="#">3.2.2 On Input</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.2.2 (Web)</li> <li>10.3.2.2 (Non-web document)</li> <li>11.3.2.2 (Open Functionality Software)</li> <li>11.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Supports           | <b>Overall:</b> No content initiates change of context on input.  |
| <p><a href="#">3.3.1 Error Identification</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.1 (Web)</li> <li>10.3.3.1 (Non-web document)</li> <li>11.3.3.1.1 (Open Functionality Software)</li> <li>11.3.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>   | Software: Partially supports | <p><b>Overall:</b> Validation errors are available for form fields. However, the error messages are not always associated with their input.</p> <p><b>Excel formula builder:</b> There are no form input fields that require validation.</p> <p><b>Launcher/Preview:</b> There are no form input fields that require validation.</p> <p><b>Window/Layout/Profile:</b> There are no form input fields that require validation.</p> <p><b>Login/Help/Support:</b> Validation errors are available for form fields. However, the error messages are not associated with their input.</p> <p><b>News monitor:</b> There are no form input fields that require validation.</p> |

| Criteria  | Conformance Level          | Remarks and Explanations   |
|---|----------------------------|--|
| <ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                            | <p><b>Top news:</b> There are no form input fields that require validation.</p> <p><b>Monitor/Quote/Quote line:</b> There are no form input fields that require validation.</p> <p><b>Charts:</b> There are no form input fields that require validation.</p> <p><b>Advanced research:</b> There are no form input fields that require validation.</p> <p><b>Economic monitor:</b> There are no form input fields that require validation.</p> <p><b>Company overview:</b> There are no form input fields that require validation.</p> |
| <p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.2 (Web)</li> <li>10.3.3.2 (Non-web document)</li> <li>11.3.3.2 (Open Functionality Software)</li> <li>11.3.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>       | Software: Supports         | <p><b>Overall:</b> All labels and instructions are descriptive and meaningful.</p>   |
| <p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.1 (Web)</li> <li>10.4.1.1 (Non-web document)</li> <li>11.4.1.1.1 (Open Functionality Software)</li> <li>11.4.1.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Not applicable   | <p><b>Overall:</b> While the product is coded using HTML, it is not presented via a browser.</p>   |
| <p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to:</p>  | Software: Does not support | <p><b>Overall:</b> The interface consists of many custom interface controls. These controls lack</p>   |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Not required</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> |                   | <p>accessible information such as name, role and value.</p> <p><b>Excel formula builder:</b> The interface consists of many custom interface controls. These controls lack accessible information such as name, role, and value.</p> <p><b>Launcher/Preview:</b> The search box does not have an accessible name, but it is the only input element available. Content in the search results and preview pane is not focusable using a screen reader.</p> <p><b>Window/Layout/Profile:</b> Menu buttons lack accessible role and properties.</p> <p><b>Login/Help/Support:</b> Interactive elements lack accessible role.</p> <p><b>News monitor:</b> Interactive elements such as tablist, button, link and listbox lack accessible role.</p> <p><b>Top news:</b> Interactive elements such as tablist, button, link and listbox lack accessible role.</p> <p><b>Monitor/Quote/Quote line:</b> Interactive elements such as grid, combobox, button and listbox lack accessible role.</p> <p><b>Charts:</b> Interactive elements such as grid, combobox, button and listbox lack accessible role.</p> <p><b>Advanced research:</b> Interactive elements such as grid, combobox, button and listbox lack accessible role.</p> <p><b>Economic monitor:</b> Interactive elements such as grid, combobox, button and listbox lack accessible role.</p> <p><b>Company overview:</b> Custom controls and interactive elements such as tablist, button and listbox lack accessible role and state.</p> |



Table 2: Success Criteria, Level AA

| Criteria   | Conformance Level        | Remarks and Explanations  |
|--|--------------------------|---|
| <p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> <li>• 10.1.2.4 (Non-web document)</li> <li>• 11.1.2.4 (Open Functionality Software)</li> <li>• 11.1.2.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                  | Software: Not applicable | <b>Overall:</b> There is no live media content in the product.  |
| <p><a href="#">1.2.5 Audio Description (Pre-recorded)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 10.1.2.5 (Non-web document)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> <li>• 11.1.2.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Software: Not applicable | <b>Overall:</b> There is no non-verbal video content in the product, except the demo video in the Launcher, for which there is an alternative via the Search. |
| <p><a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>  | Software: Not applicable | <b>Overall:</b> The software is intended for desktop use.   |

| Criteria   | Conformance Level            | Remarks and Explanations   |
|--|------------------------------|--|
| <p><a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.5 (Web)</li> <li>10.1.3.5 (Non-web document)</li> <li>11.1.3.5.1 (Open Functionality Software)</li> <li>11.1.3.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>   | Software: Not supported      | <p><b>Overall:</b> Auto-complete is not applicable other than in the email address in Support, which does not have autocomplete attribute.</p>   |
| <p><a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.3 (Web)</li> <li>10.1.4.3 (Non-web document)</li> <li>11.1.4.3 (Open Functionality Software)</li> <li>11.1.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Partially supports | <p><b>Overall:</b> Some text does not meet the minimum contrast ratio requirement. However, the product allows users to choose between light or dark mode, which helps in many cases.</p>  |
| <p><a href="#">1.4.4 Resize text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.4 (Web)</li> <li>10.1.4.4 (Non-web document)</li> <li>11.1.4.4.1 (Open Functionality Software)</li> <li>11.1.4.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>    | Software: Partially supports | <p><b>Overall:</b> Text can be resized using Ctrl + or – keys in most places in the interface, except the top-banner and main navigation.</p> <p><b>Excel formula builder:</b> Text can be resized using Ctrl + or – keys.</p> <p><b>Launcher/Preview:</b> Text cannot be resized.</p> <p><b>Window/Layout/Profile:</b> Text can be resized using Ctrl + or – keys.</p> <p><b>Login/Help/Support:</b> Text can be resized using Ctrl + or – keys. Text cannot be resized on the login page.</p> <p><b>News monitor:</b> Text can be resized using Ctrl + or – keys. News page has built-in text resizer.</p> <p><b>Top news:</b> Text can be resized using Ctrl + or – keys.</p> <p><b>Monitor/Quote/Quote line:</b> Text can be resized using Ctrl + or – keys.</p> |

| Criteria  | Conformance Level            | Remarks and Explanations  |
|---|------------------------------|---|
|   |                              | <p><b>Charts:</b> Text can be resized using Ctrl + or – keys.</p> <p><b>Advanced research:</b> Text can be resized using Ctrl + or – keys.</p> <p><b>Economic monitor:</b> Text can be resized using Ctrl + or - keys</p> <p><b>Company overview: Text</b> can be resized using Ctrl + or - keys</p>  |
| <p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Software: Supports           | <b>Overall:</b> There are no images of text used.   |
| <p><a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10 (Open Functionality Software)</li> <li>• 11.1.4.10 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>   | Software: Partially supports | <p><b>Overall:</b> In many apps, text can reflow without the need for horizontal scrolling. In others, horizontal scrolling may be required when the screen width is reduced or when text is resized. However, the product is intended to be used in large screen environment.</p> <p><b>Excel formula builder:</b> Horizontal scrolling may be required when the screen width is reduced or when text is resized. However, the product is intended to be used in large screen environment.</p> <p><b>Launcher/Preview:</b> Content cannot be resized.</p> <p><b>Window/Layout/Profile:</b> Horizontal scrolling may be required when the screen width is reduced or when text is resized. However, the product is intended to be used in large screen environment.</p> <p><b>Login/Help/Support:</b> Horizontal scrolling may be required when the screen width is reduced or when text is resized. However, the product is intended to be used in large screen environment.</p> |

| Criteria  | Conformance Level                         | Remarks and Explanations   |
|---|---|--|
|   |   | <p><b>News monitor:</b> Text can reflow without the need for horizontal scrolling.</p> <p><b>Top news:</b> Text can reflow without the need for horizontal scrolling.</p> <p><b>Monitor/Quote/Quote line:</b> Text can reflow without the need for horizontal scrolling.</p> <p><b>Charts:</b> Text can reflow without the need for horizontal scrolling.</p> <p><b>Advanced research:</b> Text can reflow without the need for horizontal scrolling.</p> <p><b>Economic monitor:</b> Text can reflow without the need for horizontal scrolling.</p> <p><b>Company overview:</b> Horizontal scrolling may be required when the screen width is reduced or when text is resized. However, the product is intended to be used in large screen environment</p>  |
| <p><a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 10.1.4.11 (Non-web document)</li> <li>• 11.1.4.11 (Open Functionality Software)</li> <li>• 11.1.4.11 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | <p>Software: Partially supports only)</p> | <p><b>Overall:</b> Most informative images have contrast ratio of more than 3:1. The product allows users to choose between light or dark mode, which helps in some cases.</p> <p><b>Excel formula builder:</b> Informative images have contrast ratio of more than 3:1. The product allows users to choose between light or dark mode.</p> <p><b>Launcher/Preview:</b> All informative images have sufficient contrast ratio.</p> <p><b>Window/Layout/Profile:</b> All informative images have sufficient contrast ratio.</p> <p><b>Login/Help/Support:</b> Informative non-text content such as custom form input container does not meet minimum contrast requirements.</p> <p><b>News monitor:</b> Some informative icons do not meet the minimum contrast ratio.</p> <p><b>Top news:</b> All informative images have sufficient contrast ratio.</p> <p><b>Monitor/Quote/Quote line:</b> Some informative icons do not meet the minimum contrast ratio.</p> <p><b>Charts:</b> Some informative graphic do not meet the minimum contrast ratio. However, users can change between light and dark mode.</p> <p><b>Advanced research:</b> Some informative graphics do not meet the minimum contrast ratio. However, users can change between light and dark mode.</p> <p><b>Economic monitor:</b> Some informative graphics do not meet the minimum contrast</p> |

| Criteria   | Conformance Level            | Remarks and Explanations  |
|--|------------------------------|---|
| <p><a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 10.1.4.12 (Non-web document)</li> <li>• 11.1.4.12 (Open Functionality Software)</li> <li>• 11.1.4.12 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>              | Software: Not applicable     | <p>ratio. However, users can change between light and dark mode.</p> <p><b>Company overview:</b> Some informative graphics do not meet the minimum contrast ratio. However, users can change between light and dark mode.</p> <p><b>Overall:</b> The product does not support custom stylesheet replacement.</p>  |
| <p><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)<br/>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 10.1.4.13 (Non-web document)</li> <li>• 11.1.4.13 (Open Functionality Software)</li> <li>• 11.1.4.13 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Software: Partially supports | <p><b>Overall:</b> Some content is presented via a tooltip when users hover or focus on the element - this is not dismissible or persistent.</p> <p><b>Excel formula builder:</b> Some content is presented via tooltip when users hover or focus on the element - this is not dismissible or persistent.</p> <p><b>Launcher/Preview:</b> There is no content that shows on hover or focus.</p> <p><b>Window/Layout/Profile:</b> There is no content that shows on hover or focus.</p> <p><b>Login/Help/Support:</b> There is no content that shows on hover or focus.</p> <p><b>News monitor:</b> There is no content that shows on hover or focus.</p> <p><b>Top news:</b> There is no content that shows on hover or focus.</p> <p><b>Monitor/Quote/Quote line:</b> There is no content that shows on hover or focus.</p> <p><b>Charts:</b> Some content is presented via tooltip when users hover or focus on the element - this is not dismissible or persistent.</p> <p><b>Advanced research:</b> Some content is presented via a tooltip when users hover or focus on the element - this is not dismissible or persistent.</p> <p><b>Economic monitor:</b> There is no content that shows on hover or focus.</p> <p><b>Company overview:</b> There is no content that shows on hover or focus.</p> |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| <p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.5 (Web)</li> <li>10.2.4.5 (Non-web document) – Does not apply</li> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>11.2.4.5 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Software: Supports | <p><b>Overall:</b> The product includes search and browse, as well as export to Excel, and help via multiple means.</p> <p><b>Excel formula builder:</b> The product provides alternative means to complete the same task via manual Excel formula or using the formula builder.</p> <p><b>Launcher/Preview:</b> Users can access full screen search results by pressing Shift+Enter keys.</p> <p><b>Window/Layout/Profile:</b> Users can search either using the launcher module or using the layout window.</p> <p><b>Login/Help/Support:</b> Users can obtain help and support via knowledge centre, live chat, phone and contact form.</p> <p><b>News monitor:</b> Users can either browse or search for a news item. News items can also be found in other apps in the product. Users can export the results to an Excel document.</p> <p><b>Top news:</b> Users can either browse or search for a news item. News item can also be found in other apps in the product. Users can export the results to an Excel document.</p> <p><b>Monitor/Quote/Quote line:</b> Users can directly search for the specific record instead of monitoring the list of items. The product allows users to access the same information from many perspectives.</p> <p><b>Charts:</b> Users can choose to view the data in chart or data table view. Users can export the results to an Excel document.</p> <p><b>Advanced research:</b> Users can export the results to an Excel document.</p> <p><b>Economic monitor:</b> Users can export the results to an Excel document.</p> <p><b>Company overview:</b> Information is also available via other apps in the product.</p> |
| <p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.6 (Web)</li> <li>10.2.4.6 (Non-web document)</li> <li>11.2.4.6 (Open Functionality Software)</li> <li>11.2.4.6 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>   | Software: Supports | <p><b>Overall:</b> All headings and labels are descriptive and meaningful.</p>   |

| Criteria  | Conformance Level            | Remarks and Explanations  |
|---|------------------------------|---|
| Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   |                              |   |
| <a href="#">2.4.7 Focus Visible</a> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.4.7 (Web)</li> <li>• 10.2.4.7 (Non-web document)</li> <li>• 11.2.4.7 (Open Functionality Software)</li> <li>• 11.2.4.7 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Software: Partially supports | <p><b>Overall:</b> Most interactive elements that receive focus have a visible focus indicator. However, there are some that does not have a visible focus indicator.</p> <p><b>Excel formula builder:</b> Most interactive elements that receive focus have a visible focus indicator. However, there are some that does not have a visible focus indicator.</p> <p><b>Launcher/Preview:</b> Interactive elements are not focusable with a keyboard except the search field.</p> <p><b>Window/Layout/Profile:</b> Interactive elements are not focusable with a keyboard except the search field.</p> <p><b>Login/Help/Support:</b> Most interactive elements that receive focus have a visible focus indicator. However, there are some that does not have a visible focus indicator.</p> <p><b>News monitor:</b> Most interactive elements that receive focus have a visible focus indicator. However, there are some that does not have a visible focus indicator.</p> <p><b>Top news:</b> Interactive elements that can be focused have a visible focus indicator.</p> <p><b>Monitor/Quote/Quote line:</b> Interactive elements that can be focused have a visible focus indicator.</p> <p><b>Charts:</b> Most of the elements that can be focused have a visible focus indicator.</p> <p><b>Advanced research:</b> Most of the elements that can be focused have a visible focus indicator.</p> <p><b>Economic monitor:</b> Most of the elements that can be focused have a visible focus indicator.</p> <p><b>Company overview:</b> Most of the elements that can be focused have a visible focus indicator.</p> |
| <a href="#">3.1.2 Language of Parts</a> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 10.3.1.2 (Non-web document)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> </ul>   | Software: Partially supports | <p><b>Overall:</b> There are few instances of foreign language in the product. However, there is news in foreign languages for which some text does not have language of parts declared.</p>  |

| Criteria   | Conformance Level            | Remarks and Explanations  |
|--|------------------------------|---|
| <ul style="list-style-type: none"> <li>11.3.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                              |   |
| <a href="#">3.2.3 Consistent Navigation</a> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.3 (Web)</li> <li>10.3.2.3 (Non-web document) – Does not apply</li> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>11.3.2.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Software: Partially supports | <b>Overall:</b> The product has a consistent navigation area, but the navigation options may differ between apps. |
| <a href="#">3.2.4 Consistent Identification</a> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.4 (Web)</li> <li>10.3.2.4 (Non-web document) – Does not apply</li> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>11.3.2.4 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> </ul>  | Software: Supports           | <b>Overall:</b> Elements in the product are consistently identified.  |



| Criteria  | Conformance Level          | Remarks and Explanations  |
|---|----------------------------|---|
| <ul style="list-style-type: none"> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>   |                            |   |
| <p><a href="#">3.3.3 Error Suggestion</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.3 (Web)</li> <li>10.3.3.3 (Non-web document)</li> <li>11.3.3.3 (Open Functionality Software)</li> <li>11.3.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                          | Software: Supports         | <b>Overall:</b> Not applicable anywhere other than login/help/support, but the error suggestions provided there are helpful.                    |
| <p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.4 (Web)</li> <li>10.3.3.4 (Non-web document)</li> <li>11.3.3.4 (Open Functionality Software)</li> <li>11.3.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Software: Not applicable   | <b>Overall:</b> Not applicable. There are no transactional forms in the product.  |
| <p><a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document)</li> <li>11.4.1.3 (Open Functionality Software)</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul>   | Software: Does not support | <b>Overall:</b> Dynamic changes on screen and status messages throughout the product are not automatically announced by assistive technologies. |

| Criteria                             | Conformance Level | Remarks and Explanations |
|--------------------------------------|-------------------|--------------------------|
| • 12.2.4 (Support Docs)              |                   |                          |
| Revised Section 508 – Does not apply |                   |                          |

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

| Criteria             | Conformance Level            | Remarks and Explanations  |
|----------------------|------------------------------|---|
| 302.1 Without Vision | Software: Partially Supports | <p><b>Overall:</b> The product can partially be accessed using a screen reader. Users may require assistance to use the product or export the data to be used in Excel. Below are the issues that may affect users using the product without vision:</p> <p><b>1.1.1 Non-text Content:</b> Most of the buttons, icons and images have appropriate alt-text; most decorative images have appropriate alt-text; charts can be exported to Excel as a text alternative.</p> <p><b>1.2.5 Audio Description (Pre-recorded):</b> There is no non-verbal video content in the product, except the demo video in the Launcher, for which there is an alternative via the Search.</p> <p><b>1.3.1 Info and Relationships:</b> Some lists and headings are marked-up correctly but are not well-structured. Most tables and forms are not marked-up correctly.</p> <p><b>1.3.2 Meaningful Sequence:</b> Most content can be accessed in a meaningful sequence, except for some grids used for tabular data interfaces.</p> <p><b>2.1.1 Keyboard:</b> While many of the interactive elements are focusable and operable using a keyboard, some key functionalities may not be.</p> <p><b>2.4.1 Bypass Blocks:</b> There is no skip to content links available. Lack of headings and good heading structure is not sufficient to provide a means for users to reliably bypass blocks of content.</p> <p><b>2.4.2 Page Titled:</b> The product does have page titles, but the desktop interface does not display the page title. However, the search box may fulfil this function.</p> <p><b>2.4.3 Focus Order:</b> While some of the interface receives focus in a logical way, there are instances where focus order is illogical.</p> <p><b>3.1.1 Language of Page:</b> Language code is defined throughout the product. The only potential issue is that, in News Monitor, Google translate is available, but it does not change the language code. However, the action is initiated by users (it is an add-on).</p> |

| Criteria                          | Conformance Level            | Remarks and Explanations   |
|-----------------------------------|------------------------------|--|
|                                   |                              | <p><b>3.3.1 Error Identification:</b> Validation errors are available for form fields. However, the error messages are not associated with their input.</p> <p><b>4.1.2 Name, Role, Value:</b> The interface consists of many custom interface controls. These controls lack accessible information such as name, role, and value.</p> <p><b>4.1.3 Status Messages:</b> Changes on screen and status messages are not automatically announced by assistive technologies in the product.</p>  |
| 302.2 With Limited Vision         | Software: Partially Supports | <p><b>Overall:</b> The product can be accessed using screen magnification software or text resizing. Users may find some areas where text does not resize. Users can choose to view the interface in light or dark mode. Below are the issues that may affect users using the product with limited vision:</p> <p><b>1.4.3 Contrast (Minimum):</b> Some text does not meet the minimum contrast ratio requirement. However, the product allows users to choose between light or dark mode, which helps in many cases.</p> <p><b>1.4.4 Resize Text:</b> Text can be resized using Ctrl + or – keys in most places in the interface, except the top-banner and main navigation.</p> <p><b>1.4.10 Reflow:</b> In many apps, text can reflow without the need for horizontal scrolling. In others, horizontal scrolling may be required when the screen width is reduced or when text is resized. However, the product is intended to be used in large screen environment.</p> <p><b>1.4.11 Non-text Contrast:</b> Most informative images have contrast ratio of more than 3:1. The product allows users to choose between light or dark mode, which helps in some cases.</p> <p><b>1.4.13 Content on Hover or Focus:</b> Some content is presented via tooltip when users hover or focus on the element - this is not dismissible or persistent.</p> |
| 302.3 Without Perception of Color | Software: Partially Supports | <p><b>Overall:</b> Users may find some links and options communicated using color alone. However, context can often suggest functionality through experience of using the product. Below are the issues that may affect users using the product without perception of color:</p> <p><b>1.4.1 Use of Color:</b> Color alone is used to communicate the selected option or links in most parts of the user interface.</p>  |

| Criteria                              | Conformance Level            | Remarks and Explanations   |
|---------------------------------------|------------------------------|--|
|                                       |                              | <b>3.3.1 Error Identification:</b> Validation errors are available for form fields. However, the error messages are not associated with their input.   |
| 302.4 Without Hearing                 | Software: Supports           | <b>Overall:</b> The product can be used by people without hearing. There are no known issues identified.   |
| 302.5 With Limited Hearing            | Software: Supports           | <b>Overall:</b> The product can be used by people with limited hearing. There are no known issues identified.  |
| 302.6 Without Speech                  | Software: Supports           | <b>Overall:</b> The product can be used by people without speech. There are no known issues identified.  |
| 302.7 With Limited Manipulation       | Software: Partially Supports | <p><b>Overall:</b> The product can be accessed using voice recognition software. Users may have to rely on mouse-grid functionality to interact with some custom controls and links. Below are the issues that may affect users using the product with limited manipulation:</p> <p><b>1.3.5 Identify Input Purpose:</b> Auto-complete is not applicable other than in the email address in support, which does not have autocomplete attribute.</p> <p><b>4.1.2 Name, Role, Value:</b> The interface consists of many custom interface controls. These controls lack accessible information such as name, role and value.</p>   |
| 302.8 With Limited Reach and Strength | Software: Partially Supports | <p><b>Overall:</b> The product can be partially accessed using a keyboard alone or specialist pointer devices. Users may find some features not focusable using a keyboard. Users may require assistance in using the interface or exporting data to be manipulated in Excel. Below are the issues that may affect users using the product with limited reach and strength:</p> <p><b>1.3.5 Identify Input Purpose:</b> Auto-complete is not applicable other than in the email address in support, which does not have autocomplete attribute.</p> <p><b>2.1.1 Keyboard:</b> While many of the interactive elements are focusable and operable using a keyboard, some key functionalities may not be.</p> <p><b>2.4.1 Bypass Blocks:</b> There are no skip to content links available. Lack of headings and good heading structure is not sufficient to provide a means for users to reliably bypass blocks of content.</p> <p><b>2.4.3 Focus Order:</b> While some of the interface receives focus in a logical way, there are instances where focus order is illogical.</p> <p><b>2.4.7 Focus Visible:</b> Most interactive elements that receive focus have visible focus indicator.</p> |

| Criteria   | Conformance Level            | Remarks and Explanations  |
|--|------------------------------|---|
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Software: Partially Supports | <p>However, there are some that does not have a visible focus indicator.</p> <p><b>Overall:</b> Users may require assistance in configuring the accessibility customisations (light and dark themes) in the interface, which may help these users. Below are the issues that may affect users using the product with limited language, cognitive and learning abilities:</p> <p><b>1.3.5 Identify Input Purpose:</b> Auto-complete is not applicable other than in the email address in support, which does not have autocomplete attribute.</p> <p><b>2.3.1 Three Flashes or Below Threshold:</b> There is very little flashing content in the product; and where it is, you can turn it off.</p> <p><b>3.2.3 Consistent Navigation:</b> The product has a consistent navigation area, but the navigation options may differ between apps.</p> <p><b>3.3.1 Error Identification:</b> Validation errors are available for form fields. However, the error messages are not associated with their input.</p> |

## Chapter 4: [Hardware](#)

Notes: Not applicable

## Chapter 5: [Software](#)

Notes: Not applicable

## Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria   | Conformance Level                   | Remarks and Explanations  |
|--|-------------------------------------|---|
| 601.1 Scope  | Heading cell – no response required | Heading cell – no response required   |
| <a href="#">602 Support Documentation</a>                        | Heading cell – no response required | Heading cell – no response required   |
| 602.2 Accessibility and Compatibility Features                   | Supports                            | Documentation regarding the product's accessibility features is current being prepared and a link to where it is published will be added to this VPAT in the next few months. |
| 602.3 Electronic Support Documentation                           | See WCAG 2.1 section                | See information in WCAG 2.1 section   |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable                      | Support documentation is provided in electronic format.   |
| <a href="#">603 Support Services</a>                             | Heading cell – no response required | Heading cell – no response required   |
| 603.2 Information on Accessibility and Compatibility Features    | Supports                            | Documentation regarding the product's accessibility features is current being prepared and a link to where it is published  |

| Criteria                                   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| 603.3 Accommodation of Communication Needs | Supports          | will be added to this VPAT in the next few months.<br><br>Refinitiv's support services accommodate the diverse needs of individuals with disabilities. |

## EN 301 549 Report

Notes:

### Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

| Criteria                   | Conformance Level            | Remarks and Explanations   |
|----------------------------|------------------------------|--|
| 4.2.1 Usage without vision | Software: Partially Supports | <p><b>Overall:</b> The product can partially be accessed using a screen reader. Users may require assistance to use the product or export the data to be used in Excel. Below are the issues that may affect users using the product without vision:</p> <p><b>1.1.1 Non-text Content:</b> Most of the buttons, icons and images have appropriate alt-text; most decorative images have appropriate alt-text; charts can be exported to Excel as a text alternative.</p> <p><b>1.2.5 Audio Description (Pre-recorded):</b> <b>There</b> is no non-verbal video content in the product, except the demo video in the Launcher, for which there is an alternative via the Search.</p> <p><b>1.3.1 Info and Relationships:</b> Some lists and headings are marked-up correctly but are not well-structured. Most tables and forms are not marked-up correctly.</p> <p><b>1.3.2 Meaningful Sequence:</b> Most content can be accessed in a meaningful sequence, except for some grids used for tabular data interfaces.</p> <p><b>2.1.1 Keyboard:</b> While many of the interactive elements are focusable and operable using a keyboard, some key functionalities may not be.</p> <p><b>2.4.1 Bypass Blocks:</b> There is no skip to content links available. Lack of headings and good heading structure is not sufficient to provide a means for users to reliably bypass blocks of content.</p> <p><b>2.4.2 Page Titled:</b> The product does have page titles, but the desktop interface does not display the page title. However, the search box may fulfil this function.</p> |

| Criteria                                | Conformance Level            | Remarks and Explanations   |
|---|------------------------------|--|
|   |                              | <p><b>2.4.3 Focus Order:</b> While some of the interface receives focus in a logical way, there are instances where focus order is illogical.</p> <p><b>3.1.1 Language of Page:</b> Language code is defined throughout the product. The only potential issue is that, in News Monitor, Google translate is available but it does not change the language code. However, the action is initiated by users (it is an add-on).</p> <p><b>3.3.1 Error Identification:</b> Validation errors are available for form fields. However, the error messages are not associated with their input.</p> <p><b>4.1.2 Name, Role, Value:</b> The interface consists of many custom interface controls. These controls lack accessible information such as name, role and value.</p> <p><b>4.1.3 Status Messages:</b> Changes on screen and status messages are not automatically announced by assistive technologies in the product.</p>  |
| 4.2.2 Usage with limited vision         | Software: Partially Supports | <p><b>Overall:</b> The product can be accessed using screen magnification software or text resizing. Users may find some areas where text does not resize. Users can choose to view the interface in light or dark mode. Below are the issues that may affect users using the product with limited vision:</p> <p><b>1.4.3 Contrast (Minimum):</b> Some text does not meet the minimum contrast ratio requirement. However, the product allows users to choose between light or dark mode, which helps in many cases.</p> <p><b>1.4.4 Resize Text:</b> Text can be resized using Ctrl + or – keys in most places in the interface, except the top-banner and main navigation.</p> <p><b>1.4.10 Reflow:</b> In many apps, text can reflow without the need for horizontal scrolling. In others, horizontal scrolling may be required when the screen width is reduced or when text is resized. However, the product is intended to be used in large screen environment.</p> <p><b>1.4.11 Non-text Contrast:</b> Most informative images have contrast ratio of more than 3:1. The product allows users to choose between light or dark mode, which helps in some cases.</p> <p><b>1.4.13 Content on Hover or Focus:</b> Some content is presented via tooltip when users hover or focus on the element - this is not dismissible or persistent.</p> |
| 4.2.3 Usage without perception of color | Software: Partially Supports | <p><b>Overall:</b> Users may find some links and options communicated using color alone.</p>   |



| Criteria  | Conformance Level            | Remarks and Explanations   |
|---|------------------------------|--|
|   |                              | <p>However, context can often suggest functionality through experience of using the product. Below are the issues that may affect users using the product without perception of color:</p> <p><b>1.4.1 Use of Color:</b> Color alone is used to communicate the selected option or links in most parts of the user interface.</p> <p><b>3.3.1 Error Identification:</b> Validation errors are available for form fields. However, the error messages are not associated with their input.</p>  |
| 4.2.4 Usage without hearing                       | Software: Supports           | <p><b>Overall:</b> The product can be used by people without hearing. There are no known issues identified.</p>  |
| 4.2.5 Usage with limited hearing                  | Software: Supports           | <p><b>Overall:</b> The product can be used by people with limited hearing. There are no known issues identified.</p>   |
| 4.2.6 Usage with no or limited vocal capability   | Software: Supports           | <p><b>Overall:</b> The product can be used by people without speech. There are no known issues identified.</p>   |
| 4.2.7 Usage with limited manipulation or strength | Software: Partially Supports | <p><b>Overall:</b> The product can be accessed using voice recognition software. Users may have to rely on mouse grid functionality to interact with some custom controls and links. Below are the issues that may affect users using the product with limited manipulation:</p> <p><b>1.3.5 Identify Input Purpose: Auto-complete</b> is not applicable other than in the email address in support, which does not have autocomplete attribute.</p> <p><b>4.1.2 Name, Role, Value:</b> The interface consists of many custom interface controls. These controls lack accessible information such as name, role and value.</p>   |
| 4.2.8 Usage with limited reach                    | Software: Partially Supports | <p><b>Overall:</b> The product can be partially accessed using a keyboard alone or specialist pointer devices. Users may find some features not focusable using a keyboard. Users may require assistance in using the interface or exporting data to be manipulated in Excel. Below are the issues that may affect users using the product with limited reach and strength:</p> <p><b>1.3.5 Identify Input Purpose: Auto-complete</b> is not applicable other than in the email address in support, which does not have autocomplete attribute.</p> <p><b>2.1.1 Keyboard:</b> While many of the interactive elements are focusable and operable using a keyboard, some key functionalities may not be.</p> |

| Criteria  | Conformance Level            | Remarks and Explanations  |
|---|------------------------------|---|
|   |                              | <p><b>2.4.1 Bypass Blocks:</b> There is no skip to content links available. Lack of headings and good heading structure is not sufficient to provide a means for users to reliably bypass blocks of content.</p> <p><b>2.4.3 Focus Order:</b> While some of the interface receives focus in a logical way, there are instances where focus order is illogical.</p> <p><b>2.4.7 Focus Visible:</b> Most interactive elements that receive focus have visible focus indicator. However, there are some that does not have a visible focus indicator.</p>  |
| 4.2.9 Minimize photosensitive seizure triggers            | Software: Supports           | <p><b>Overall:</b> Users may require assistance in configuring the interface to avoiding flashing. Below are the issues that may affect users.</p> <p><b>2.3.1 Three Flashes or Below Threshold:</b> There is very little flashing content in the product; and where it is, you can turn it off.</p>  |
| 4.2.10 Usage with limited cognition, language or learning | Software: Partially Supports | <p><b>Overall:</b> Users may require assistance in configuring the accessibility customisations (light and dark themes) in the interface, which may help these users. Below are the issues that may affect users using the product with limited cognition, language, and learning abilities:</p> <p><b>1.3.5 Identify Input Purpose:</b> Auto-complete is not applicable other than in the email address in support, which does not have autocomplete attribute.</p> <p><b>2.3.1 Three Flashes or Below Threshold:</b> There is very little flashing content in the product; and where it is, you can turn it off.</p> <p><b>3.2.3 Consistent Navigation:</b> The product has a consistent navigation area, but the navigation options may differ between apps.</p> <p><b>3.3.1 Error Identification:</b> Validation errors are available for form fields. However, the error messages are not associated with their input.</p> |
| 4.2.11 Privacy  | Software: Supports           | <p><b>Overall:</b> The product does not require personal details for use.</p>   |

Chapter 5: [Generic Requirements](#)

Notes: Not applicable

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not applicable

## Chapter 7: [ICT with Video Capabilities](#)

Notes: Not applicable

## Chapter 8: [Hardware](#)

Notes: Not applicable

## Chapter 9: [Web](#) (see [WCAG 2.1 section](#))

Notes:

## Chapter 10: [Non-Web Software](#)

Notes: Not applicable

## Chapter 11: [Software](#)

Notes: Not applicable

## Chapter 12: [Documentation and Support Services](#)

Notes:

| Criteria   | Conformance Level                   | Remarks and Explanations  |
|--|-------------------------------------|---|
| 12.1 Product documentation                                     | Heading cell – no response required | Heading cell – no response required   |
| 12.1.1 Accessibility and compatibility features                | Supports                            | Documentation regarding the product's accessibility features is currently being prepared and a link to where it is published will be added to this VPAT in the next few months. |
| 12.1.2 Accessible documentation                                | See WCAG 2.1 section                | See information in WCAG 2.1 section   |
| 12.2 Support Services  | Heading cell – no response required | Heading cell – no response required   |
| 12.2.2 Information on accessibility and compatibility features | Supports                            | Documentation regarding the product's accessibility features is currently being prepared and a link to where it is published will be added to this VPAT in the next few months. |
| 12.2.3 Effective communication                                 | Supports                            | Refinitiv's support services accommodate the diverse needs of individuals with disabilities.  |
| 12.2.4 Accessible documentation                                | See WCAG 2.1 section                | See information in WCAG 2.1 section   |

## Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not applicable